

You've said... and we've listened

Feedback to Harper Green Residents Round 1 meeting 09.06.2014			
No	Issue	Department	Response
Q1	A resident asked why the Area Forums had been cut down to two a year?	Environmental Services	A full consultation exercise undertaken last summer which proposed to reduce the Forums as part of the ongoing savings review. All residents who have given a email address were invited to comment on the proposals by email on 9 May 2013. This is a link to the report covering the conclusions of the review- Report to Cabinet on area working proposals
Q2	A resident asked why the recent election results had not been put up outside the Town Hall?	Chief Executive's	Elections office can assure residents that a copy of the results was posted. Any further enquiries should be directed to the Elections Manager Steven Blyth.
Q3	A resident asked how could those who do not have internet access find out when and where the Forums would be, as invitations are now not sent through the post? He also suggested that someone could send a text message a few days before a Forum to inform those who used to receive the information by post, would this be possible?	Environmental Services	Pauline Dixon explained at the meeting that the information about Forum dates and venues is advertised in The Bolton News and on the Council website, which residents could access by using the computers in the library if they do not have their own. We are currently looking into the possibility of texting advance notice of forum dates.
Q4	A resident commented that there used to be street lighting at the back of Rishton Avenue, but that it had been removed. Could the lighting be replaced, as it was very dark and there had been several incidents in the back street?	Environmental Services	The Street lighting team are not aware of the removal of any columns in that area. If the questioner would like to get in touch directly with the Neighbourhood Manager he would be able to check where they meant. Please see plan below. The columns in yellow 001,002,003,004 are all working as of 6/6/14.

Q5	A resident asked if a salt box could be put on Glenside Drive, as it is very bad in icy weather because it is a steep road.	Environmental Services	The Council's policy on grit bins is at section 17 of the Winter Maintenance policy a copy of which is available at Winter Service Policy.pdf . Glenside Drive will be added to the list referred to in para 17.3.
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