



ENVIRONMENTAL SERVICES STRATEGIC PRIORITIES

**Environmental Services Scrutiny Committee
9th June 2015**

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Bolton
Council



The Environmental Services Department's aim is:

‘To Improve the Quality of Life of the Bolton family, by making Bolton cleaner, greener, safer and healthier, a place that people own, are proud of and where they want to spend their time’



Overview of Services

- Highways and Engineering
 - Highway Construction and Maintenance
 - Street Lighting
 - Drainage
 - Traffic Management
 - Bridges
 - Parking Services
 - Winter Maintenance
- Neighbourhood and Regulatory Services
 - Street Cleansing
 - Grounds Maintenance
 - Parks and Open Spaces
 - Environmental Education and Enforcement
 - Environmental Health, Trading Standards
 - Licensing



Overview of Services

- Community Safety, Neighbourhood Management and Area Working
 - Support the Council's Community Safety Partnership (Be Safe)
 - Domestic Homicide Reviews
 - Domestic Abuse Strategy
 - Anti-Social Behaviour Investigations
 - Delivering the Neighbourhood Management Programme
 - Supporting the Council's Area Working Programme
- Waste and Fleet Management
 - Refuse Collection
 - Recycling Services
 - Trade Waste
 - Transport Fleet Management



Overview of Services

- Community Services
 - School Meals Services
 - Building Cleaning
 - Social Needs Transport
 - Supported Employment
 - Security Services
 - Bereavement Services
 - Markets
 - Albert Halls



Environmental Services Revenue Budgets 2015/16

Budget 15/16 before options	£'m
Highway & Engineering	8.7
Neighbourhood & Regulatory Services	7.8
Community Safety & Neighbourhood Mgt.	1.3
Waste and Recycling	8.0
Civil Contingencies	0.3
Albert Halls	0.3
Community Services	1.1
Transport	0.0
Overhead Accounts	1.1
Total	28.6



ES Savings & Efficiencies Targets 2015/16 to 2016/17

- by Division

Options 15/16 and 16/17	
Division	£'000
Highways	800
Waste	1,250
Neighbourhood Management	250
Community Services	1,000
Departmental (BWP Partnership)	2,000
Total	5,300



Environmental Services - Recent Achievements

- Reduced domestic (grey bin) waste by 100 kg per household (from 562 kg/household in 2012/13 to 462 kg/household in 2014/15)
- Increased recycling by 8.2% (from 30.7% in 2012/13 to 38.9% in 2014/15)
- Improved cleanliness from 90% acceptable in 2013/14 to 94% acceptable in 2014/15
- Procured and Implemented a new Framework Contract for Highways Works
- Completed Town Centre Public Realm - Hotel St. / Mealhouse Lane
- Queens Park Redevelopment



Environmental Services - Recent Achievements (2)

- Bolton Market - Refurbishment of the Lifestyle Hall and Outdoor Market
- Upgraded Overdale Crematorium East and West Chapels
- Heaton Cemetery Extension now fully operational
- School Meals take up increased to 66%
- Refreshed the Community Safety Strategy
- Made £1.795m of in year savings and efficiencies



Environmental Services Strategic Priorities 2015/16

- Deliver the 2015/17 Savings and Efficiencies programme
 - Traditional Options (Highways, Waste Disposal, Community Services subsidies, Neighbourhood Management and Area Working)
 - Bolton – Wigan partnership
- Reputation Management / Political Awareness / Trades Union
- People Management / Workforce Planning / Leadership Development
- Cleaner / Greener Partnership Development
 - Waste and Recycling / GMWDA initiatives
 - Environmental Stewardship / Behaviour Change programmes
- Community Safety Partnership (Be Safe)



Environmental Services Strategic Priorities 2015/16

(Continued...)

- GMCA – Transport Strategy / TfGM and Key Route Network
- LED Lighting Roll Out
- Road Safety near Schools (Policy and Project Delivery)
- Public Protection (Environmental Health / Trading Standards /
Flood Management)
- Economic Strategy
 - Town Centre redevelopment / public realm
 - Logistics North infrastructure
 - Rivington Chase
- Queens Park Restoration project
- Albert Halls Redevelopment
- Asset management /Future maintenance liabilities/Health & Safety



Reputation Management / Political Awareness / Trade Union Relationships

Challenging Times –

- National and local politics are sharper than ever
- The public sector is firmly in the public gaze
- Trade Unions are fighting a rear guard action against the austerity measures

Departmental Response –

- Clear Communication channels with strong and positive engagement with all our stakeholders
- Continued proactive brand management



Asset Management / Future Maintenance Liabilities / Health and Safety

More Important than ever

- We have a shrinking capital and revenue resource
- Some tough choices need to be made
- Spending decisions need to be taken for the longer term with the bigger departmental picture in mind
- Health and Safety – refresh and reinvigorate



People Development / Workforce Planning / Leadership Development

- Good processes in place with all the reviews undertaken to date
- Work underway with our remaining staff to deal with the issues the reviews presented.
- An area of renewed focus going forward.

Behaviour Change Teams



- Multi Skilled Team
- Not just cleaning up
- Education
 - Waste and Recycling
- Enforcement
 - Fixed penalties
 - Prosecutions

Behaviour Change





Neighbourhood Management and Area Working

Neighbourhood Management

- Narrowing the gap – health, crime, employment, environment

Area Working

- Supporting elected members with local issues
- Two forums per annum

Funding

- £750k Neighbourhood Management / Area Forums
- £384k Highways Pot
- Savings target £250k – to be agreed June 2015



Public Protection (Environmental Health / Trading Standards / Licensing / Flood Management)

- Licensing – political, sensitive, legal, complex, interesting
 - Continue to address public safety issues
 - Review of fee structuring in the light of Westminster Appeal
- Trading Standards – high profile issues
 - underage sales, illicit tobacco, shisha etc
- Food Standards
 - compliance, some high risk, manufacturers
- Health and Safety
 - Gas Certification, Tattooists
- Pollution
 - Noise, air pollution, authorised processes, contaminated land



Review of Community Strategies

Community Safety

- Continue work to deliver the Domestic Abuse Strategy & Alcohol Strategy
- Good progress made with Night Time Economy Businesses
- Complete Domestic Homicide Reviews (statutory requirement)
- AGMA arrangements to support the Police and Crime Commissioner




Waste Minimisation and Recycling Initiatives

- Waste Disposal Levy rising from £15m to £24m so action is needed to prevent
 - Reducing domestic (grey bin waste)
 - Successful introduction of Alternate Weekly collections and now slimmer focus required
 - Increasing % age difference between recycled and grey bin waste (paper, glass, cans, bottles, green and food waste)
 - Targeting low participation areas and driving up participation in schemes
 - Educating and as last resort **enforcing** in **consistently poor** waste management areas.
 - Tackling that last portion of 20% of residents who still do not recycle ANY materials and continue to rely entirely on the grey bin.



City Region and Transport Governance

- Working with TfGM on transport innovation across the region
- Seeking investment in our infrastructure
- Ensuring Bolton's interests are promoted and championed



Transport Strategy - Town Centre and Wider Borough

Purpose and background

- Responding to transport trends and promoting sustainability
- Promoting the safe movement of pedestrians and vehicles
- Linking into the Interchange development
- Complementing physical regeneration and employment initiatives (e.g. Logistics North, Rivington Chase, Middlebrook)
- Review of the strategy to ensure it remains relevant and fit for purpose.



Markets

- Bolton Market:
 - micro business development/town centre regeneration
- Farnworth Town Centre Redevelopment:
 - options for Farnworth Market being considered by D&R
- Wellbeing Project continues:
 - health intervention data being produced
- Town events collaboration:
 - town centre regeneration initiative



Albert Halls Redevelopment

- A scheme is being developed within the £4million funding available
- Logistics:
 - Timescales assume closure of Albert Halls for 12/15 months
 - Impacts upon:
 - Council Chamber
 - Mayor's Parlour
 - Festival Hall
 - Dido
 - Community Meals
 - Box office
 - Performances
 - Hired functions – weddings, dinners, other events



External Trading Activities

- Won the first collaborative Birtenshaw School Contract
- Retained 100% primary school contracts for school meals
- Commenced discussions with Bolton@Home on new Building Cleaning SLA
- Bereavement Service to remain competitive post investment
- Won Reactive and Capital Investment Drainage Contract with Bolton at Home



Thank you for listening

Any Questions?