

# Annual Health Check

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- Final declaration April 2007
  - Beverley Andrew
- Director of Corporate Services
  - Mandy Leyland
- Head of Governance & Patient Experience

# Final Declaration

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- Covers the period from 1st April 2006 to 31st March 2007
- Compliance against 24 Core Standards
- Progress against 2 Developmental Standards
- Compliance with the Hygiene Code

# Final Declaration (Cont'd)

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- Overall assessment will be published in October 2007
- Core standards form only one of strands which will contribute to overall rating.
- Others include:
  - Assessment against existing national targets.
  - Assessment against new national targets.
  - Service Reviews.
  - Developmental Standards assessed in shadow form only
- Use of Resources.

# 7 Domains & 24 Core Standards

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- Domain 1 - Safety
- Domain 2 - Clinical & Cost Effectiveness
- Domain 3 - Governance
- Domain 4 - Patient Focus
- Domain 5 - Accessible & Responsive Care
- Domain 6 - Care, Environment & Amenities
- Domain 7 - Public Health

# The Process

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- Steering Group
- Domain Leads
- Key Senior Managers
- Used proforma to collect information
- Used Health Commissions guidance and the prompts to self assess the Trust's compliance against standards
- Rigorous process to ensure evidence to support declaration

# Domain 1 Safety

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## **Evidence**

- Risk Management Policies
- Self Assessment 7 Steps to Patient Safety
- Incident & Accident Reporting Systems
- CNST Level 2 (General & Maternity)

## **Compliance**

Full

# Domain 2 Clinical & Cost Effectiveness

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## **Evidence**

- Clinical Effectiveness Group Quarterly Report to Quality Board
- Clinical Audit Activity Training
- Competency Framework
- New Technologies
- Participation in the Myocardial Infarction National Audit Project

## **Compliance**

Full

# Domain 3 Governance

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## **Evidence**

- Governance Committee
- SHA reports e.g Infection Control
- Board Assurance Framework
- ALE (2006/07)
- Training & Development Plan
- Information Governance

## **Compliance**

Full



# Domain 4 Patient Focus

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## **Evidence**

- Managing & Learning from Complaints
- Comments/Suggestion ('You Said We Did')
- Patient Information
- Excellent Score for Food
- Patient Experience Group

## **Compliance**

Full

# Domain 5 Accessible & Responsive Care

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## Evidence

- Performance Management of Access Targets
- Consultations on Vision, FT and Strategy
- BICS Teams (include patient & public reps where possible)
- PPIF membership of groups across the Trust also various user groups
- Trust Strategy for PPI and Equality & Diversity are in place as well as
  - Recent significant reduction in diagnostic waiting times to maximum 8 wks including Endoscopy
  - PEAT assessments achieving high scores

## Compliance

Full

# Domain 6 Care Environment & Amenities

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## **Evidence**

- Conflict resolution training
- Fixed Penalty Pilot (A&E)
- PEAT Assessments
- Out of Hours Additional Cleaning
- Ward Audits of cleanliness
- Upgrade of Ward C1 & C3
- ALE Assessment of Standard C21

## **Compliance**

Full

# Domain 7 Public Health

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## **Evidence**

- Good Partnership Working with Local Authority, PCT, Voluntary Sector
- Range of Health Promotion interventions particularly at Pre-Assessment, Maternity
- Emergency Preparedness:
  - Major Incident
  - Business Continuity
  - Pandemic Flu
- Director of Public Health – presents Annual Report to Trust Board and it is utilised by the Trust in Service Planning
- Health Promoting Hospital Post

## **Compliance**

Full

# Developmental Standards

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○ This year 2 Developmental Standards:

- **Safety**

- **Clinical & Cost Effectiveness**

○ Measured on 4 point scale:

Limited, Fair, Good or Excellent

# Developmental Standards

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## ○ **Safety**

Trust is compliant with all the core standards and achieved 65% in the seven steps to safety self assessment

- Other issues taken into consideration

- Low mortality Health Resource Groups (HRGs) data

- Decubitus ulcer data

- Infection rates (Orthopaedics)

## ○ **FAIR PROGRESS**

# Developmental Standards

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## ○ **Clinical & Cost Effectiveness**

- Trust has taken into consideration data following Sentinel Audit (for Stroke)
- Improving the early phases of stroke services is a top priority and work is currently in progress to improve the service

## ○ **FAIR PROGRESS**

# Hygiene Code

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- The Trust has made significant progress and has evidence to demonstrate compliance with the Hygiene Code