



Waste and Recycling Update

Scrutiny Presentation

18 August 2015





Service History

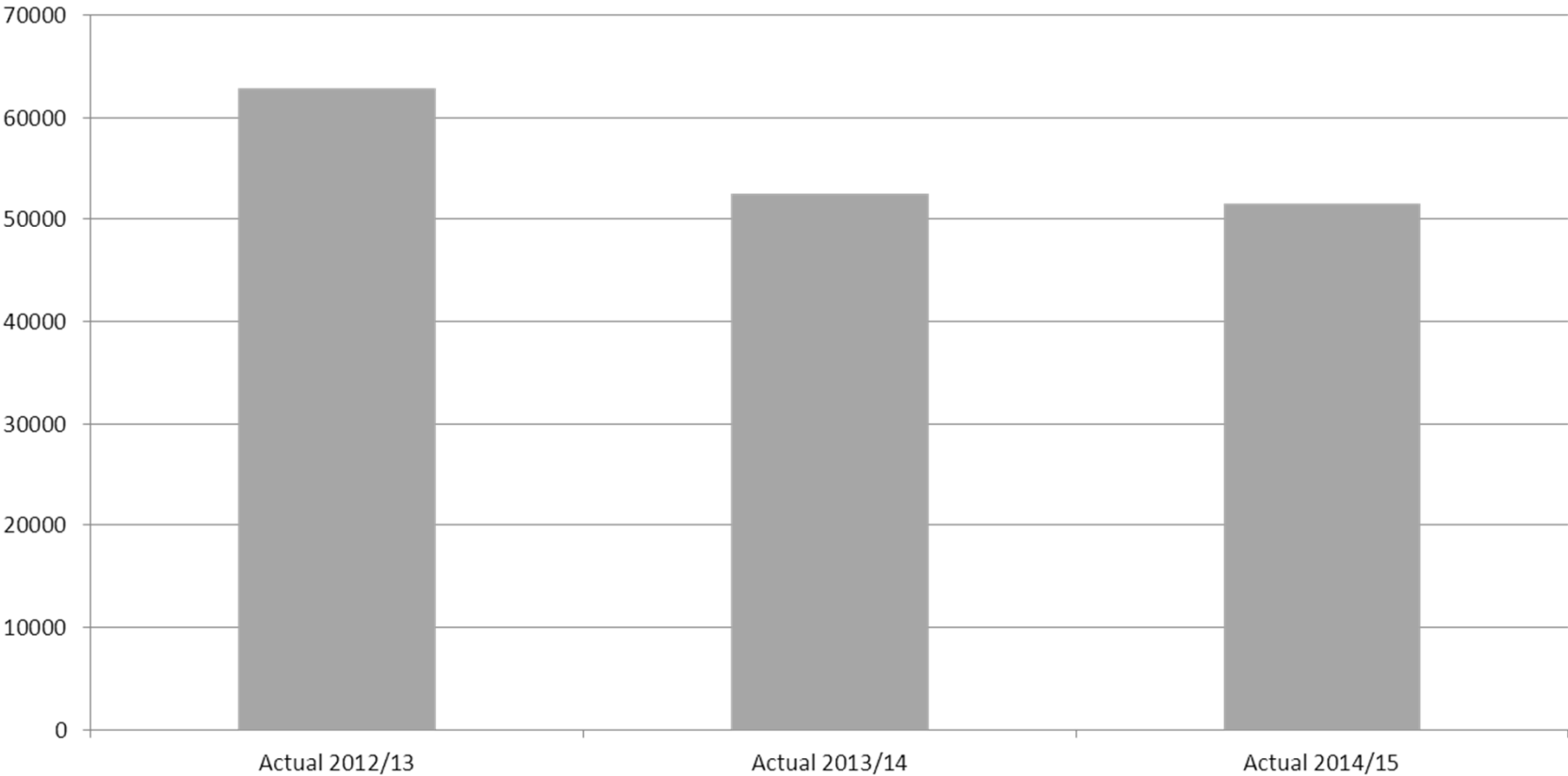
Date	Service change
September 2009	Waste modernisation.
October 2010	Introduced four weekly recycling and alternate weekly residual collections to hard to reach properties (1644 properties).
October 2011	Residents covered by the garden waste scheme allowed to put food waste in the green bin.
April 2013	Food only collections rolled out to properties with little or no gardens.
May 2013	Managed Weekly Collections rolled out to all households.
June – November 2016	240 litre grey bins to be exchanged for slimmer 140 litre bins



Grey Bin Waste (1 April 2014 – 31 March 2015)

- We collected **1081 tonnes less** grey bin waste than the same period last year.
- The first quarter of 2015/16 is looking promising with 1081 tonnes less grey bin waste collected than 2014/15.

Tonnage of Domestic Waste Collected

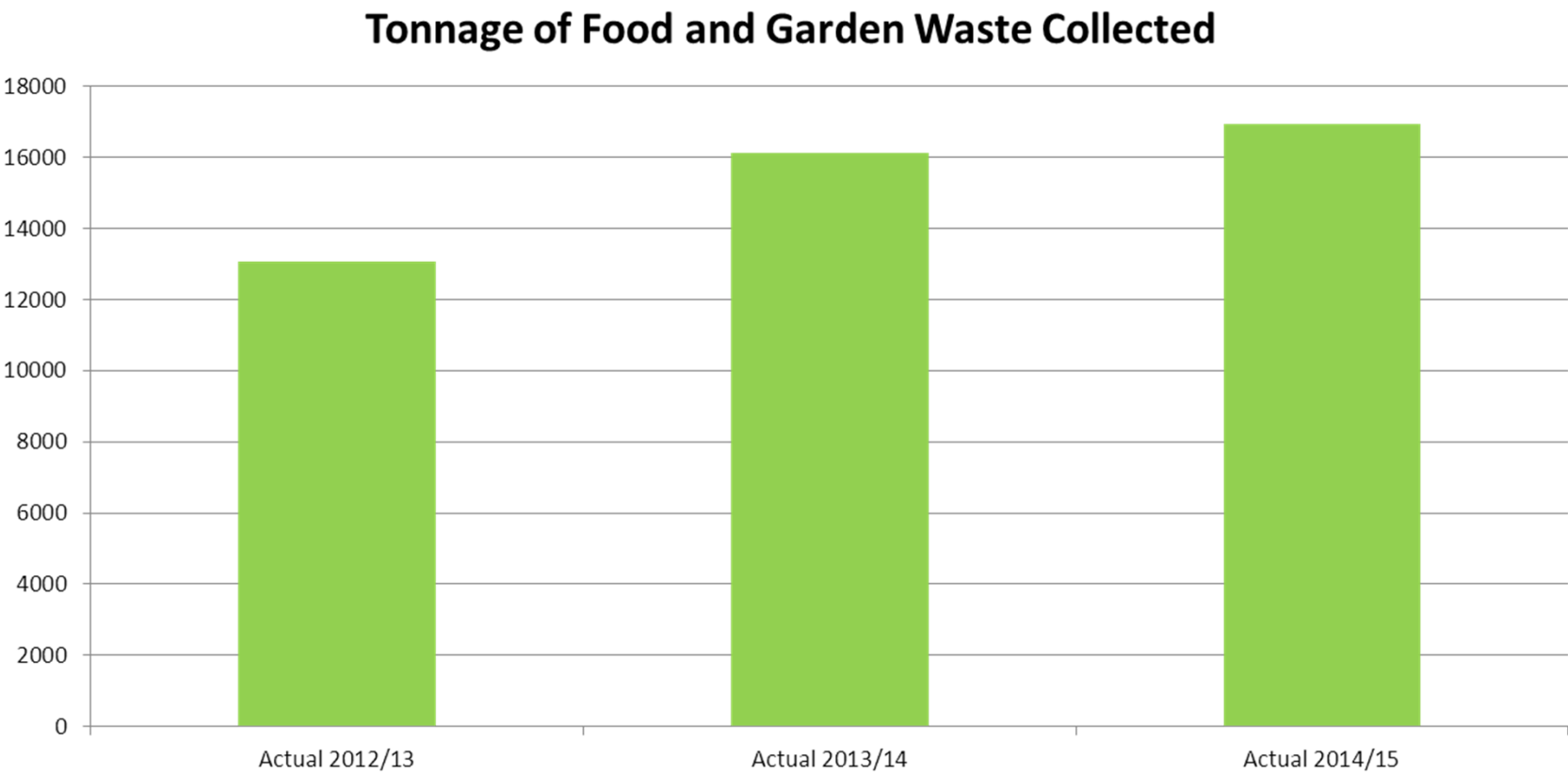


*Please note the figures could change slightly subject to cross checks



Food and Garden Waste (1 April 2014 – 31 March 2015)

- We collected **813 tonnes more** food and garden waste than the same period last year.



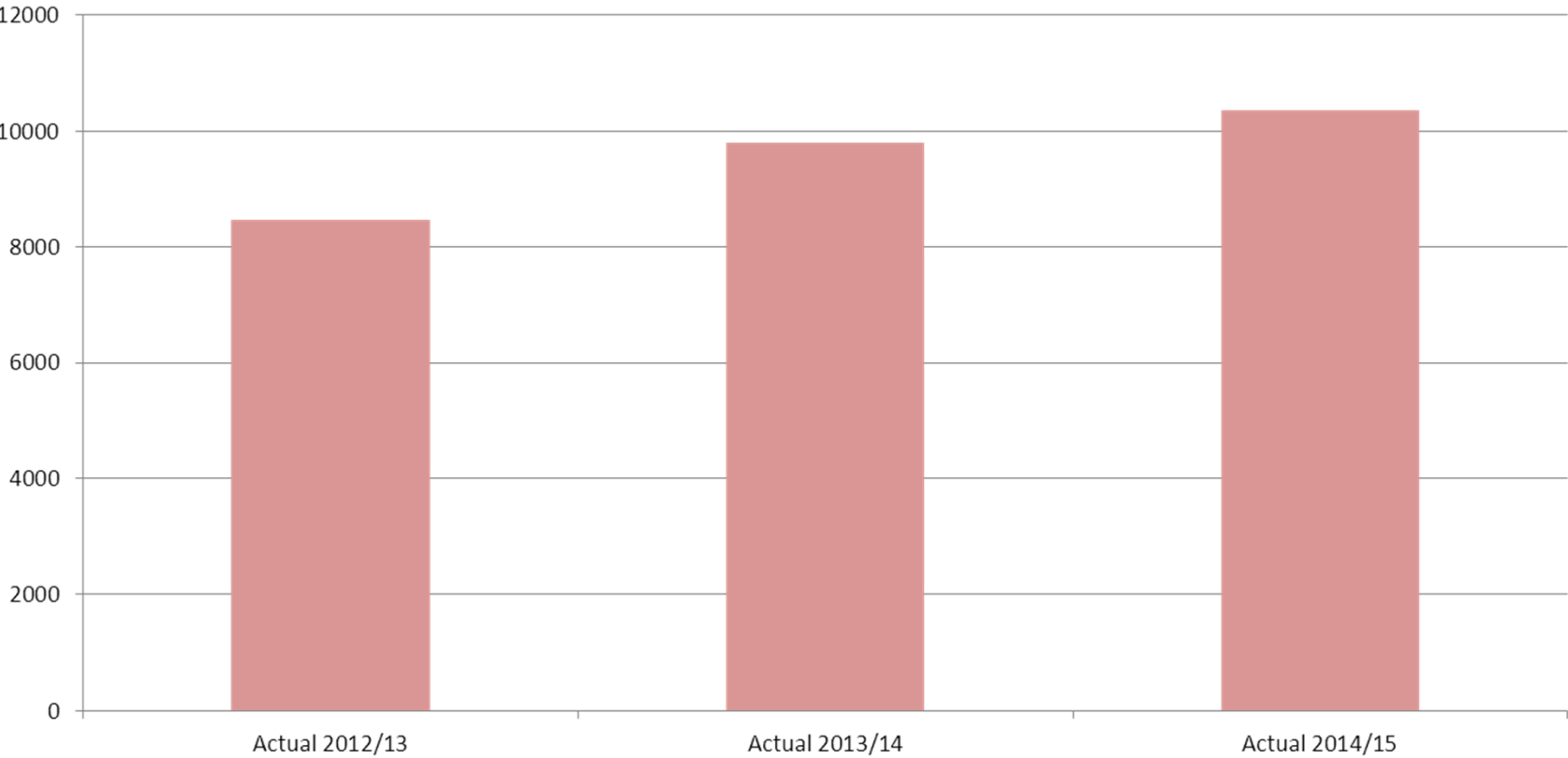
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Co-mingled (1 April 2014 – 31 March 2015)

- We collected **556 tonnes more** glass, cans and plastic bottles than the same period last year.

Tonnage of Comingled Collected

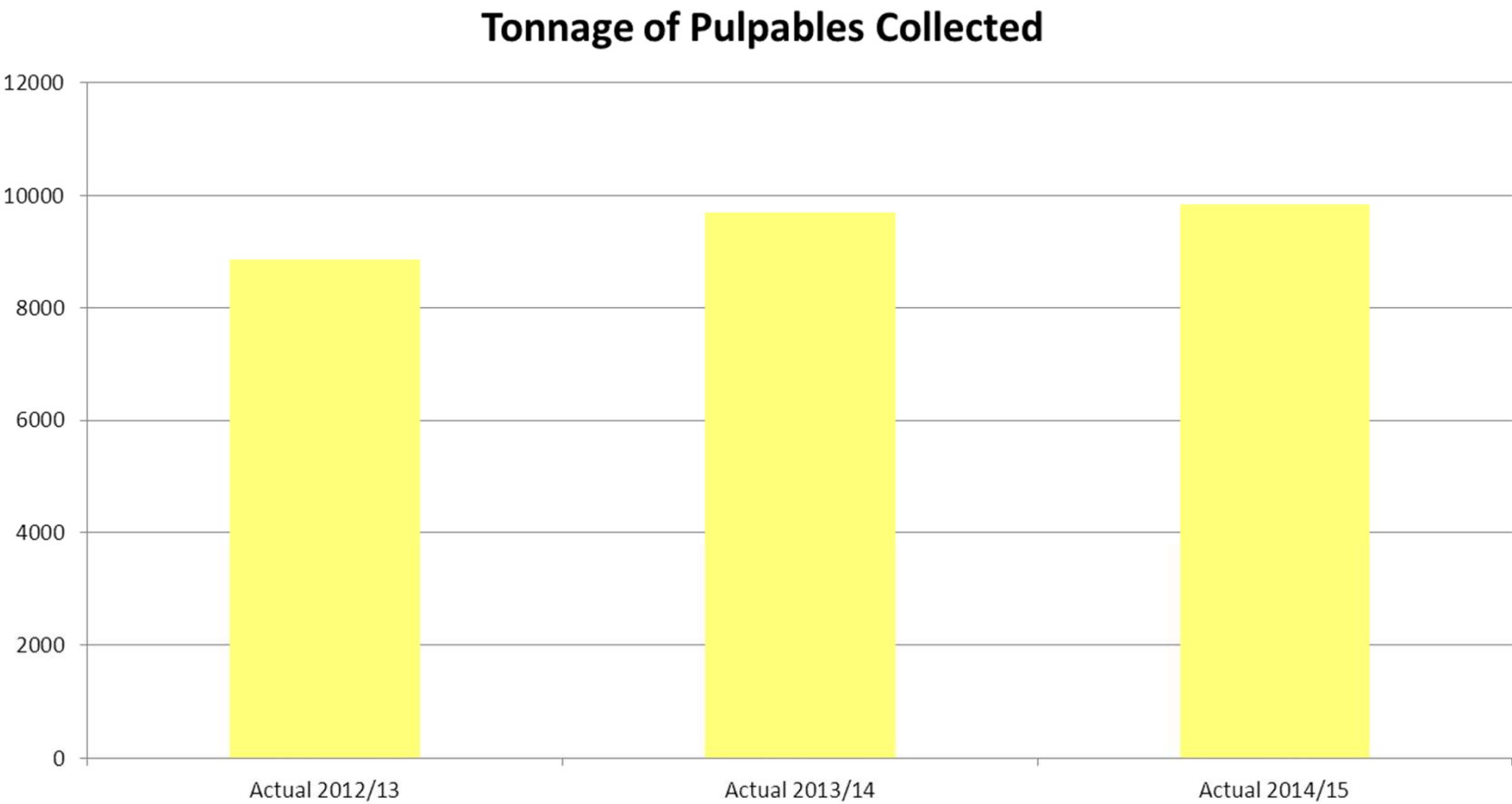


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Pulpables (1 April 2014 – 31 March 2015)

- We collected **138 tonnes more** pulpables than the same period last year.



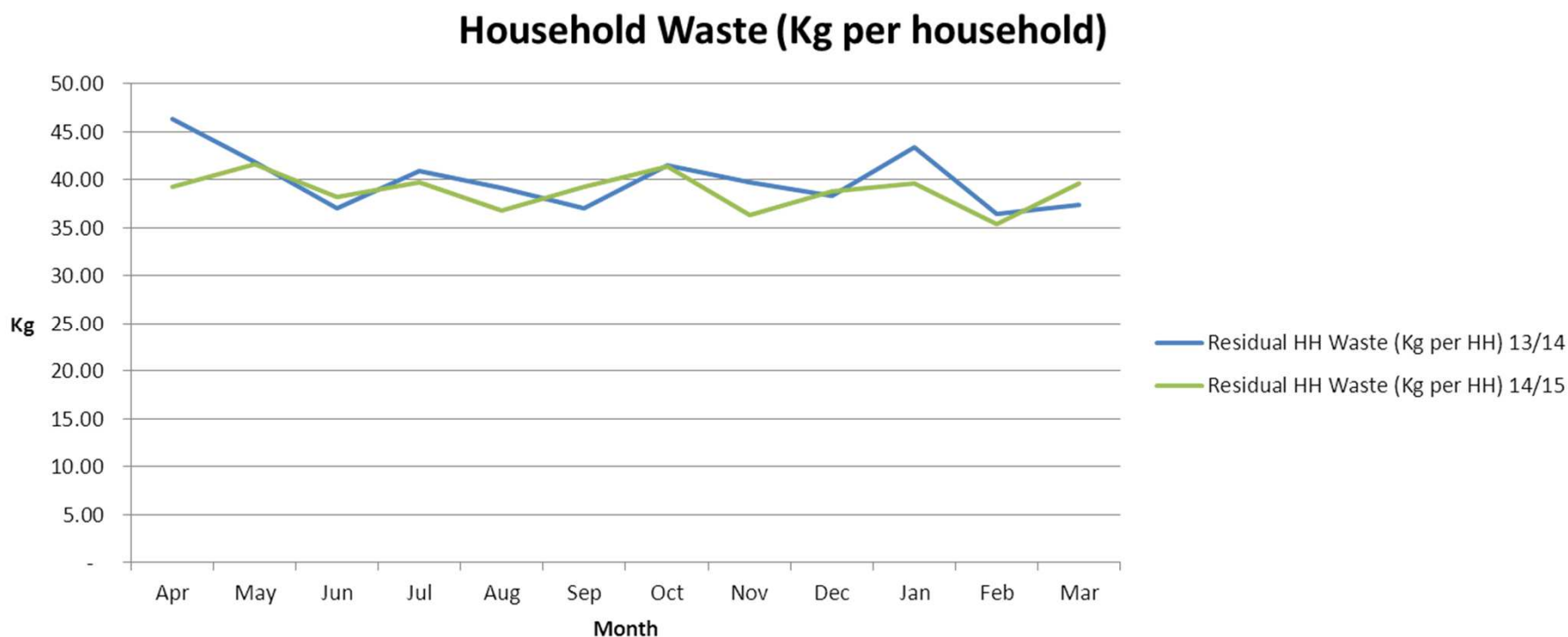
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Kg of Household Waste Collected per Household (1 April 2014 – 31 March 2015)

- Performance 2013/14 – 361.72 Kg
- Actual 2014/15 – 351.37 Kg

This is a decrease of 10.35 kg per household compared to 2013/14



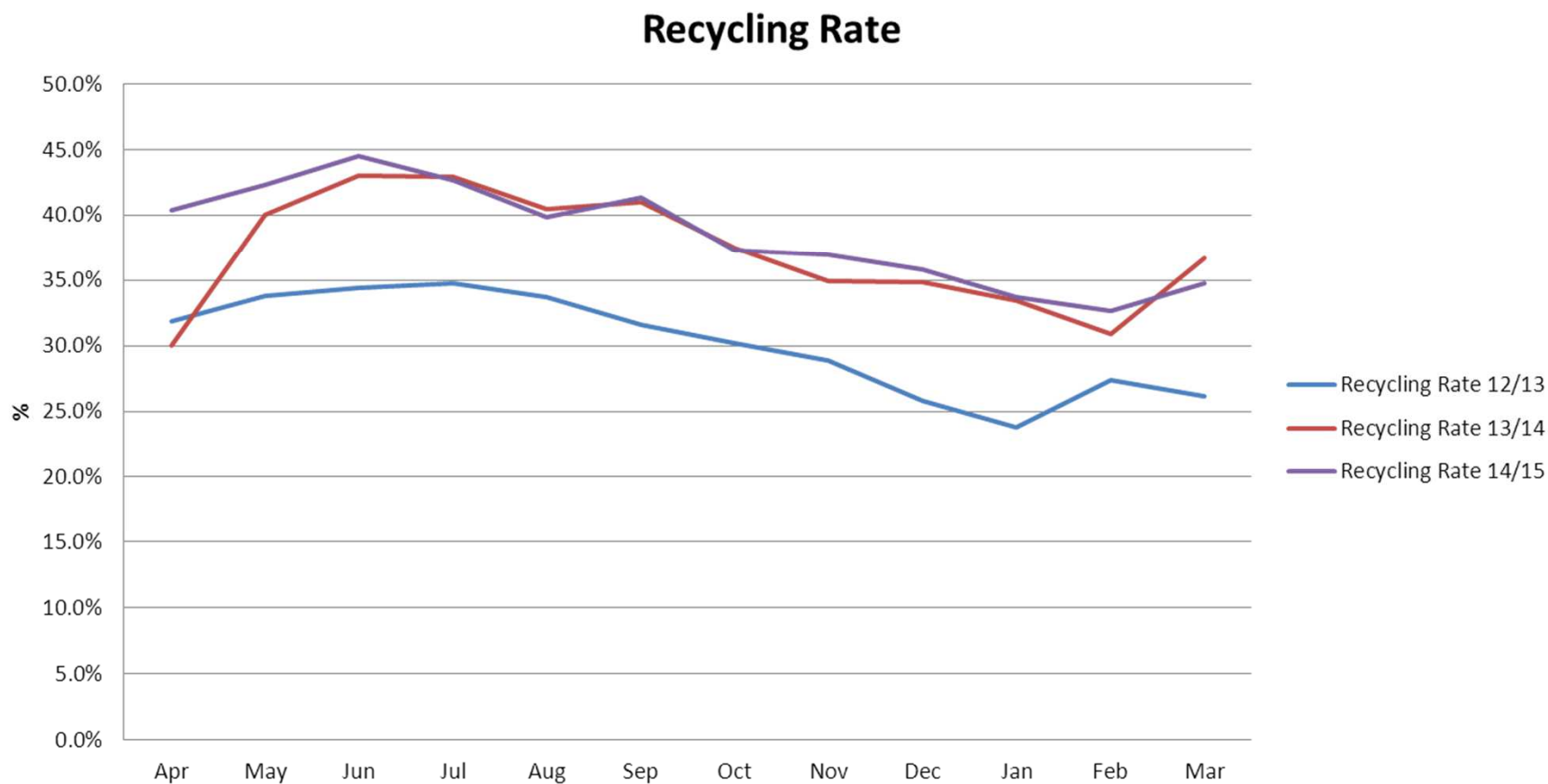
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Recycling Rate Performance (1 April 2014 – 31 March 2015)

- Performance 2013/14 = 38.3%
- Actual 2014/15 = 38.79%

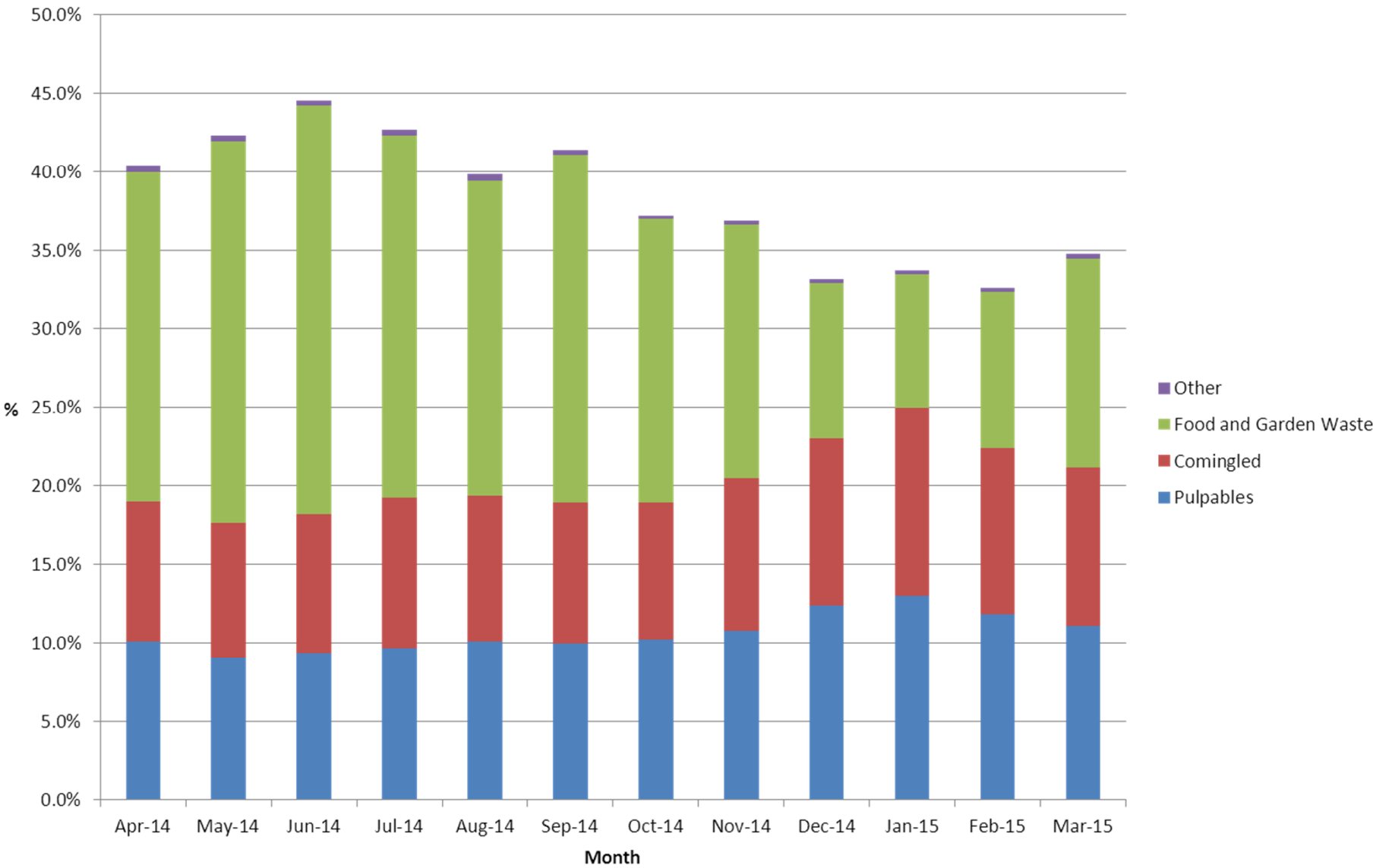
This is an increase of 1.46% compared to the same period last year.



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Recycling Rate by Material 2014/15

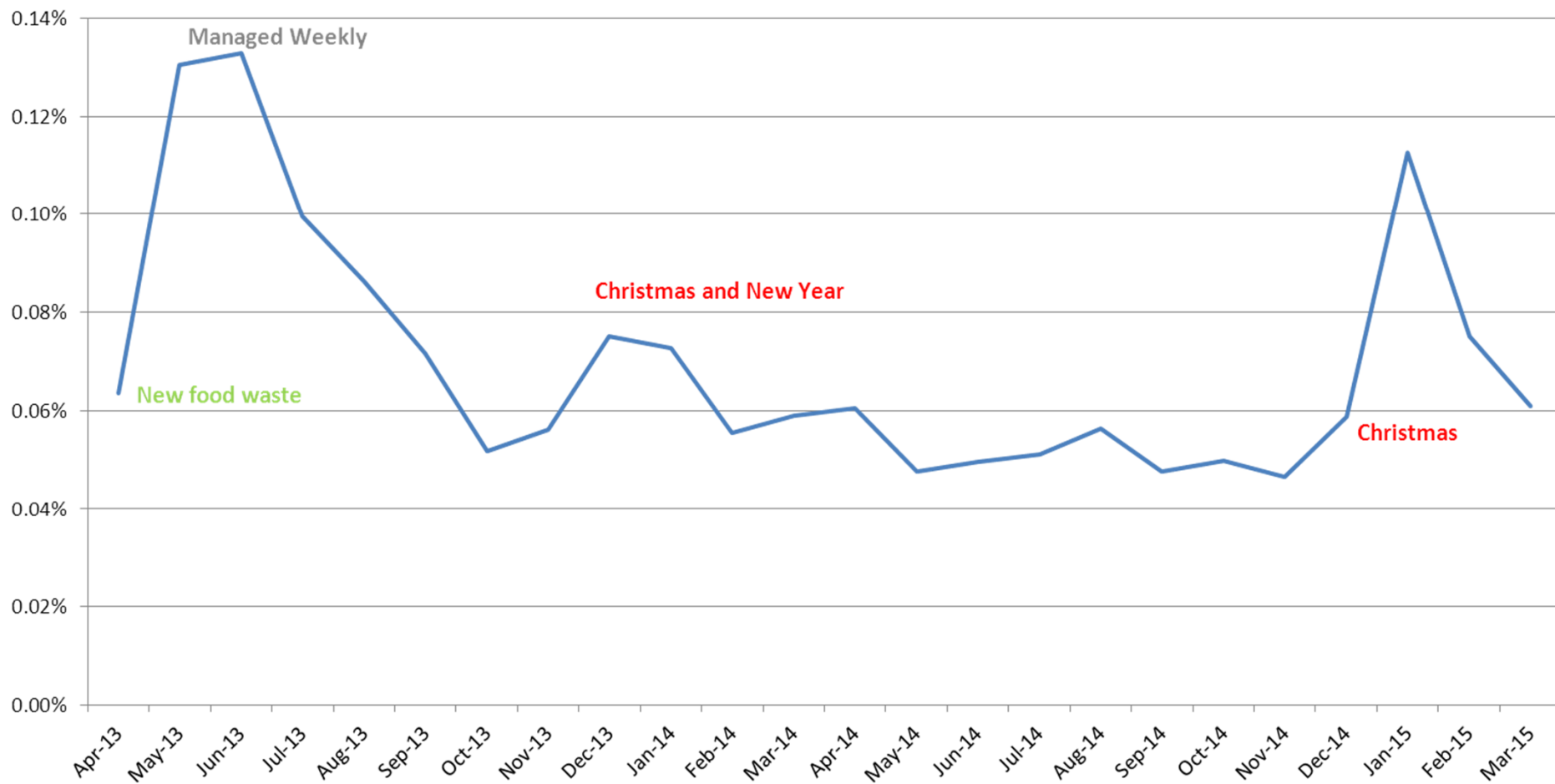


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Levels of missed collections remain low:

Percentage of missed bins



Key Achievements in 2014/15

- Waste decreased from 477.86kg per household to 463.93kg.
- A decrease of 13.93kg compared to the same period last year.
- The recycling rate increased from 37.3% to 38.9%, an increase of 1.6%
- APSE Best Service Team Waste Management & Recycling Finalist

2014



2014/15 Campaigns



Door to Door Engagement

From October 2014 to the end of January 2015, we undertook door to door engagement campaign to over 43,000 households in:

- Red Monday
- Red Wednesday
- Red Friday
- Blue Monday



WRAP Funding

The Waste and Recycling Team were successful in their application for £30,000 funding from the Waste Resources Action Programme (WRAP).

The funding was used to enhance the communications for the door stepping campaign to 43,000 households through the design and print of:

- Leaflets
- Sorry we missed you card
- Pull Ups to promote puplables, comingled and food and garden waste collection service at roadshows and events
- Advert in the local council paper
- Stickering of grey bins
- Vehicle Signage on:
 - 11 x Domestic rounds
- Vehicle signage on the promotional van
- Promotional Items for Roadshows and Events



The campaign achieved the following positive results:

- There was a positive response from the residents regarding the campaign and generally, a good uptake and understanding of the service.
- Domestic waste in the grey bin decreased by 6.74%
- 3,436 recycling containers were delivered to residents
- 634 residents reduced the size of the grey bin from a 240 litre down to a 140 litre
- A further 1,078 residents registered to receive email messenger service.



Right Stuff Right Bin

Joint partnership campaign with Greater Manchester Waste Disposal Authority to reduce contamination in the burgundy bin and increase recycling in the area.

- Residents that were recycling right received a thank you tag
- Residents that were not recycling right received a red tag. Over the three recycling collections the number of red tags given out reduced.
- Key 103 promoted the campaign on the Radio and held a Roadshow at Morrison's in Halliwell
- Overall we achieved an increase in the amount of waste recycled and a reduction in the amount of contamination in the burgundy bin.



The Up & Forward Campaign

Joint partnership campaign with Greater Manchester Waste Disposal Authority to improve recycling rates in hard to reach communities through various campaigns:

Recycling Games – Bolton University

- Students designed a recycling themed game, to be used at Fresher Fair
- Implemented Recycling in Student Accommodation
- Delivered textile bags to all students to donate clothes, bags, books, CDs & DVDs to British Heart Foundation

Multifaith / Culture – Halliwell

- Undertook a Environment Week to include litter picking, skip clear out, recycling talk and grow your own veg
- Worked with residents to reduce fly tipping and back street waste.
- Created an environment book for children
- Door to door engagement



The Up & Forward Campaign

Apartments Bags and Caddies

- Delivered recycling containers, implemented food waste recycling, delivered flat bags and spoke about residents about recycling.

Local Business Recycling

- Worked with local businesses to promote recycling through reusable shopping bags

Overall

The campaigns overall were a success as there was an increase in both participation rates and tonnages collections



Slim your bin

In 2014/15 we delivered:

	No. of households swapping	No. 240l purchased at £40	No. 140l purchased at £10	Total number of 140 bins in Bolton
April	22	0	0	22
May	105	0	0	105
June	147	0	0	147
July	368	67	42	410
August	225	42	30	255
September	108	66	33	141
October	111	46	34	145
November	102	49	24	126
December	39	39	29	68
January	49	60	38	87
February	30	52	25	55
March	32	84	27	59
Total	1,338	505	282	1,620

Free

Slim your bin for free

If you are using all the free recycling containers available to you, you may find that you are not filling your grey bin.

Do you know that you can now slim your bin and swap your standard grey bin for a slimmer version **free of charge**?

Why downsize?

- To protect the environment.
- The cost of disposing of grey bin waste is significantly more expensive than recycling.
- The slimmer bin is the same height than the original grey bin.
- The slimmer bin takes up less space and is easier to move around.

To slim your grey bin:
Email: wasteandrecycling@bolton.gov.uk
Call: 01204 336632

recycle for Bolton

Bolton Council

Bulky Waste Collections

In August 2014, the Bulky Waste Collection service contract was awarded to Bolton Community Transport Furniture Services.

The number of bulky waste collections has increased from 1,061 in 2013/14 to 1,341 in 2014/15

The percentage of bulky waste collected which is either reused or recycled has also seen an increase from 25.33% in 2013/14 to 30.07% in 2014/15

We can pick it up



New and improved Bulky Waste Collection Service.

To find out more or to book a bulky waste collection service visit www.bolton.gov.uk/bulkywaste or call 01204 336632.

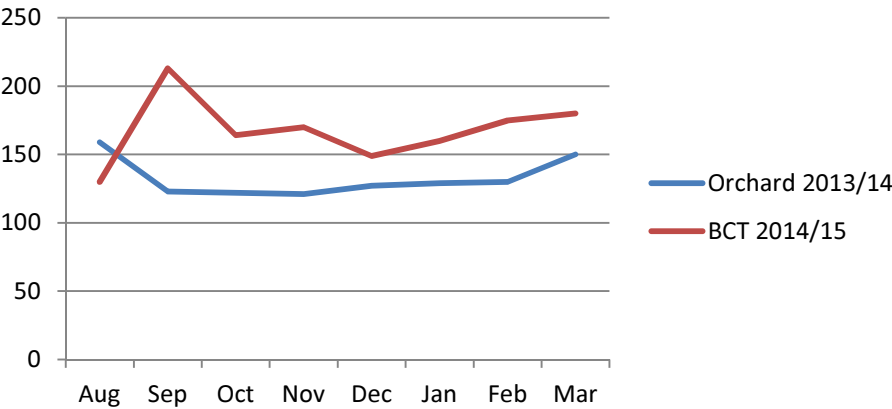


**Bolton
Council**

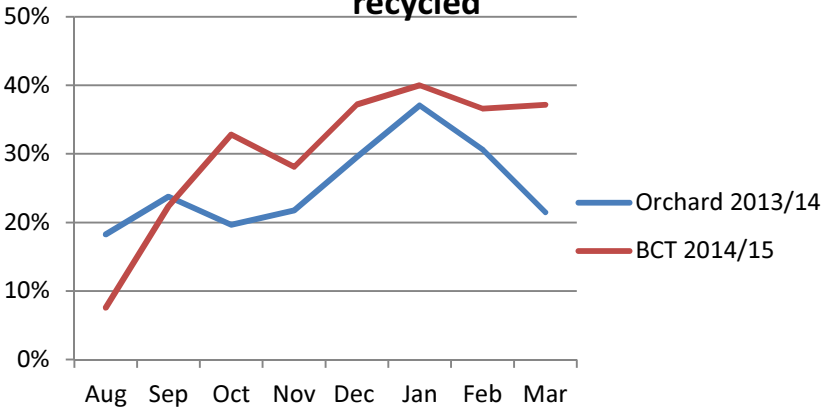


Bulky Waste Collections

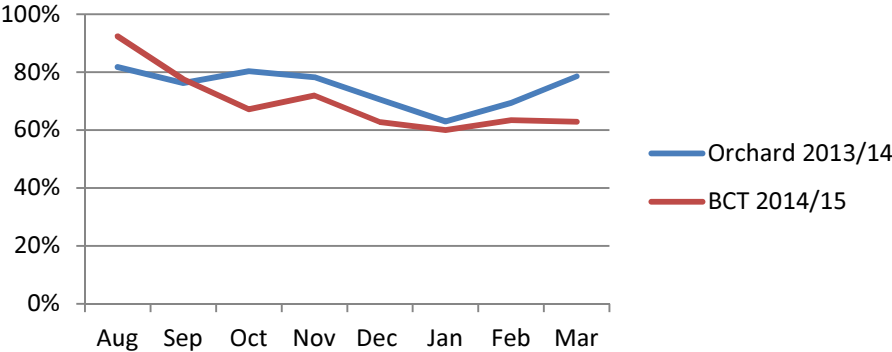
Number of bulky collections



Percentage of bulky waste reused or recycled



Percentage of bulky waste disposal at Raikes Lane



Additional Grey Bins

Unauthorised second grey bins at properties

- Recycling Officers visited 693 properties where crews had reported unauthorised 2nd Grey bins.
- 615 unauthorised 2nd grey bins were removed as residents were not recycling.

Requests for additional grey bins

Number of Waste Audits Requested	507
% Residents approved a 140	51%
% Residents approved a 240	3%
% Residents provided with recycling advice	46%





Recycling bin Deliveries

Bin Type	2013/14	2014/15
Beige Bin	7,905	6,922
Burgundy Bin	8,396	6,522
Green Bin	4,000	3,380
Food Waste Container	2,240	2,342

Assisted Collection

	2013/14	2014/15
Total Number of assisted collections in Bolton		4,059
Additional assisted collections	474	516

Roadshows and Events

2013/14	Events and Roadshows
Quarter 1	12
Quarter 2	12
Quarter 3	16
Quarter 4	14
Total	54

2014/15	Events and Roadshows
Quarter 1	19
Quarter 2	22
Quarter 3	14
Quarter 4	10
Total	65



Grey Bin Stickers

In December, all grey bins were stickered to promote recycling



Recycling over Ramadan

- Worked with Bolton Council of Mosques (BCOM) to produce a food waste recycling campaign over Ramadan.
- The poster has been sent to all Mosques and will also feature in the BCOM newsletter.
- 18 Mosques are now recycling comingled and pulpable materials.
- The Elders also went for a site visit of the MRF



Recycling at Christmas

Once again we promoted Recycling over Christmas through:

- Recycling Calendars
- Bolton Scene
- Posters
- Social Media
- Emails
- Side of Recycling Vehicles
- Ice Rink



Christmas and New Year Bin Collections 2014

Please help us make Bolton greener this Christmas and New Year by recycling as much as you can using your recycling containers.

How will my Christmas and New Year collections be affected?

Normal Collection date	Revised collection date
Monday 22 December	No change
Tuesday 23 December	No change
Wednesday 24 December	No change
Thursday 25 December	Saturday 27 December 2014
Friday 26 December	Sunday 28 December 2014
Monday 29 December	No change
Tuesday 30 December	No change
Wednesday 31 December	No change
Thursday 1 January	Saturday 3 January 2015
Friday 2 January	No Change

www.bolton.gov.uk/lovereycling

Bolton Council



Christmas and New Year Bin Collections 2014

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Wednesday 31 December	No change
Thursday 1 January	Saturday 3 January 2015
Friday 2 January	No Change

Recycle your Christmas tree

This year Bolton Council is working in partnership with Bolton Community Transport Furniture Services to recycle real Christmas trees.

For a charge of £10 Bolton Community Transport Furniture Services will arrange to have your Christmas tree collected and recycled.

Call 01204 364777 before **Wednesday 7 January 2015** to arrange collection. Alternatively, Christmas trees can be cut up and placed in the green bin for collection. Please make sure the lid is shut. You can also take them to your local Household Waste Recycling Centre.

Visit www.bolton.gov.uk or call 01204 336632 to find out more.

Bolton Council

Christmas Tree Recycling

This year we worked in partnership with Bolton Community Transport Furniture Services to recycle real Christmas trees for a charge of £10 and collected 1.12 tonnes of Christmas trees.

Residents were also advised to cut up trees and place them in the green bin for collection or take them to the local Household Waste Recycling Centre.



Free

Slim your bin for free

If you are using all the free recycling containers available to you, you may find that you are not filling your grey bin.

Do you know that you can now slim your bin and swap your standard grey bin for a slimmer version **free of charge**?

Why downsize?

- To protect the environment.
- The cost of disposing of grey bin waste is significantly more expensive than recycling.
- The slimmer bin is the same height than the original grey bin.
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[illegible]

We can pick it up



Getting a new sofa in time for Christmas or a new washing machine in the sales?
Don't forget, Bolton Council can now collect your old items from inside your house.

To book a bulky waste collection service visit
www.bolton.gov.uk/bulkywaste or call 01204 336632

Your local Recycling Centres

There are two Recycling Centres in Bolton where you can take many items for recycling. You also dispose of your non-recyclable items, where some will be used to produce electricity.

Hurstwood Court

Robles Lane Industrial Estate BL3 2PH

Mon – Sat, 8am – 6pm

Salford Road

Over Hulton BL5 1DG

Mon – Sat, 8am – 6pm
Sunday and Bank Holidays 10am – 4pm

Recycle More at your Recycling Centre



For a full list of what you can take to your Recycling Centre, please visit
www.recycleforgreatermanchester.com/bolton

For further information or to order free recycling containers:
visit www.bolton.gov.uk/lovereycling
email: wasteandrecycling@bolton.gov.uk
Call: 01204 336632

**Email Messenger Service**

Send us an email, we can give advice and we'll reply via text or email on our website and recycling centre. email you what the items can be collected each week and pass on any tips or how to recycle. get signed up now!
www.bolton.gov.uk/lovereycling

The calendars included :

- What goes in the bins
- Collection Calendar
- Christmas Collections
- Slim your bin
- Email Messenger Service
- Bulky Waste Collections
- Household Waste Recycling Centres
- FAQs



Moving Forward in 2015/16





New Waste Audit Policy Now In Place

New Policy to apply for additional waste capacity:

- **Six or more** people permanently resident on the household.
Visitors or guests cannot be included
- Three or more residents in the household in nappies
- One or more of the residents with a medical condition which results in the production of extra waste (non- clinical), e.g. packaging or incontinence pads

Audit could result in one of the following outcomes:

- No additional capacity required
- Household allowed to keep 240 litre grey bin
- Household entitled to 240 litre grey bin plus 140 litre grey bin or 240 litre grey bin
- In exceptional circumstances a greater number of bins may be authorised
- Additional recycling bins provided



New and Replacement Bin Policy Change in Place

- Residents who order a new grey bin or need one replacing only have the option of ordering a 140 litre grey bin in preparation for the change.
- There will continue to be a charge for the 140 litre grey bin at the current subsidised price of £10.
- No large grey bins (240 litre) will be issued to residents unless they are agreed as the outcome of a waste audit.



Preparing Residents for the Changes

To prepare residents for the changes we will be undertaking the following:

- Door to door engagement to all households
- Case Studies
- Campaign to increase the number of residents that have a 140 litre grey bin to 5000 by the end of 2015/16.
- Food waste Campaign
- Schools Incentive Campaign
- Communal Recycling Facilities Pilot
- Education and Enforcement Activity
- Reducing Contamination