

HEALTH OVERVIEW AND SCRUTINY COMMITTEE

MEETING 12TH JULY, 2011.

Present – Councillors Murray (Chairman), Chadwick (Vice Chairman), P. Barrow, L. Byrne, Harkin (as substitute for Councillor Kell), D. Brierley, Mistry, Morgan, Peacock, Radlett, J. Walsh (as substitute for Councillor A. Walsh), and A. Wilkinson.

Also in attendance:-

Councillor Morris	-	Chair RBH NHS Foundation Trust
Councillor Mrs. Thomas	-	Executive Member for Corporate Resources and Health
Mrs. P. Senior	-	NHS Bolton
Mr. T. Evans	-	NHS Bolton
Mrs. L. Doherty	-	RBH NHS Foundation Trust
Mrs. B. Andrew	-	RBH NHS Foundation Trust
Mrs. A Schenk	-	RBH NHS Foundation Trust
Mrs. J. Hutchinson	-	Director of Public Health
Mr T Butcher	-	NW Ambulance Service
Mrs. A. Bain		Bolton LINKs
Ms. S. Johnson	-	Bolton MBC
Mr. J. Addison	-	Bolton MBC
Mr J Rutherford	-	Bolton MBC

Mr A Kilpatrick

- Bolton MBC

Apologies for absence were received from Councillors Clare, Kell and A. Walsh.

Councillor Murray in the Chair

1. MINUTES

The minutes of the meeting of the Committee held on 5th April, 2011, were submitted and signed as a correct record.

2. COMMITTEE MEETING DATES

The Committee was appraised of the agreed meeting dates for the forthcoming Municipal Year.

Tuesday, 12th July at 5.00 p.m.
Tuesday, 13th September, 2011 at 5.00 p.m.
Tuesday, 8th November, 2011 at 5.00 p.m.
Tuesday, 17th January, 2012 at 5.00 p.m.
Tuesday, 13th March, 2012 at 5.00 p.m.
Tuesday, 17th April, 2012 at 5.00 p.m.

Resolved – That the position be noted

3. MEMBERS BUSINESS

The Committee was informed that five questions had been submitted by Councillor Morgan for consideration under Standing Order 36, viz:-

1. _Can the Royal Bolton Hospital please enlighten the Committee with regards the outcomes of the investigation carried out as a result of the latest loss of personal data/medical records found at a McDonalds Restaurant. Can they also detail any changes in procedures etc. in the light of the latest incident and also give assurances to the Committee and the public that all possible measures

are being taken to prevent any reoccurrence in the future.

2. In the light of the over payment to Care UK of over £2 million in respect of the CATS service provided for Bolton, can NHS Bolton please answer the following questions :-

(i) Who signed off the contract and agreed to guarantee payments of 80% contract value irrespective of utilisation rate?

(ii) How did NHS Bolton establish the projected utilisation rates which seriously over estimated the number of people projected to use the service?

(iii) What is NHS Bolton doing to ensure that this facility is being used to its maximum for the remainder of the contract without jeopardising service provision at Royal Bolton Hospital?

(iv) Why was the Health Overview and Scrutiny Committee given assurances in 2007 that this contract would be awarded on a pay as you go basis?; and

(v) In the light of those assurances who subsequently changed the contract to a block contract irrespective of utilisation?

3. Residents of Astley Bridge have complained that Mandalay Health Centre on Blackburn Road are still operating premium telephone lines. Residents obviously feel that this is unfair, particularly to the elderly and less well-off residents. Can NHS Bolton please advise which Health Centres continue to use premium numbers telephone lines, what income they generate (if any) and what plans there are to stop them and to reintroduce local numbers

4. Currently in Bolton there are 12 boys under the age of 16 with the disability Duchenne, a severe neuromuscular condition. In addition, Bolton has 318 residents who suffer from some other form of neuromuscular condition. The current

treatment schedule includes 6 weeks of intense physiotherapy followed by 6 weeks without treatment, then a further 6 weeks recurring. This treatment is completely inappropriate as sufferers need daily physiotherapy (apart from weekends) to ensure their muscles remain as flexible as possible. In addition, hydrotherapy treatments are none existent and respite care is sporadic to say the least.

The Muscular Dystrophy Campaign contacted all NW Commissioning Teams/PCTs to seek limited funding to organise a co-ordinated treatment package for all sufferers across the North West. Bolton's request was for a £15,000 contribution. The co-ordinated treatment team would have meant that there would have been more carers, specialised physiotherapists, clinicians sessions and hydrotherapy sessions to meet the needs of Bolton sufferers. Currently, there are 2 carers in the whole of the North West for children up to 16 years of age.

Similar co-ordinated teams have been established in the South West of England and the West Midlands. Both these teams are working very effectively providing seamless and appropriate care packages to sufferers. Taking into account that last year alone, Bolton spent £504,000 on unplanned emergency treatments for patients with neuromuscular conditions, can NHS Bolton please explain why the £15,000 request for a contribution was turned down? The Muscular Dystrophy Campaign believe that the vast majority of this £504,000 spend would not have been made if a co-ordinated North West organisation was in place.

Does NHS Bolton agree that the £15,000 request would have been money well spent and will the commissioning teams please look at this request again to ensure that treatments for neuromuscular diseases are made appropriate and seamless to prevent another £504,000 being spent on unplanned emergency treatments?

In addition, can NHS Bolton please confirm that “Bolton One” hydrotherapy pools will be able to be used by sufferers of Muscular Dystrophy including the provision of appropriate changing facilities?

5. The Greater Manchester Fire Authority 1st quarterly performance indicators makes excellent reading with the exception of the following indicator

Performance measure	Last year (1st qtr)	This year (1st qtr)	Target	Green- on target Red- not meeting target
Unwanted Fire Signals	125	119	102	

This indicator takes into account “false alarms” from the hospital. I understand from the Borough Commander that the hospital has made some significant inroads into reducing false alarms but still has some way to go to reduce them further. Can the hospital please outline what measures have been put in place to reduce “false alarms” further from the hospital and its outlying buildings?

Responses to the questions were prepared by Royal Bolton Hospital in respect of questions 1 and 5 and by NHS Bolton in respect of questions 2, 3 and 4. The answers have not been duplicated in the minutes owing to the length of the responses but full details would be available on the Council’s website.

The Committee also received an extract of the proceedings of the meeting of the Health Policy Development Group held on 22nd June, 2011.

Resolved –(i) That the responses be noted.

(ii) That the situation in respect of Care UK and the CATS contract be brought to the attention of the GM Scrutiny Committee.

(iii) That the extract of the Health Policy Development Group held on 22nd June, 2011, be noted

4. VISION AND STRATEGY FOR AN INTEGRATED SERVICE

Pursuant to Minute 24 of the meeting of the Committee held on 2nd November, 2010, the Committee received a presentation from Mrs A Schenk, Director of Strategy and Improvement, Royal Bolton Hospital advising that the integrated care organisation established following the Transforming Community Services Initiative had become fully operational on 1st July, 2011.

The presentation reminded Members of the services which formed the integrated care organisation and what the residents of Bolton could expect from the new service. Detailed information was provided on:-

- __The core purpose of the new organisation;
- __Priorities;
- __Financial issues facing the organisation; and
- __The synergies expected from the new organisation.

Resolved – That the presentation be noted and that a progress report on the operation of the new organisation be made to the Committee at its meeting on 17th April, 2012.

5. WORK PROGRAMME 2011/12

The Committee received presentations from:-

- __the Director of Public Health;
- __the Managing Director, NHS Bolton;
- __the Chief Executive, Royal Bolton Hospital; and
- __Assistant Director Performance, North West Ambulance Service

to aid members in the identification of items for inclusion in the Committee's work programme.

In addition to the presentations Members were also furnished with:-

- the Committee remit;
- the Work Programme for the last Municipal Year
- details of issues to be taken into account when putting forward work programme items; and
- matters left over from the last Municipal Year.

Resolved – (i) That the various documents and presentations to aid the work programme discussions be noted.

(ii) That the items identified for possible inclusion in the work programme be noted and that discussions be now held with the Chairman and the Vice-Chairman of this Committee and appropriate officers and a draft programme be prepared for agreement at the next meeting.

(The meeting started at 5.00pm and ended at 7.10pm)