## You've said... and we've listened

No	Issue	Department	Response
1	A resident asked if something could be done about the parking on Chorley Old Rd on both sides of the junction with Stocks Park Drive, as cars coming out of Stocks Park Drive could not see in either direction and had to edge out risking a collision with traffic.	Highways	Parking restrictions could be implemented along both Chorley Old Road and Stocks Park Drive. Obviously the Local Highway Authority does not have the mainstream budget to implement such measures and promotion would be reliant on a satisfactory outcome to the Traffic Regulation Order consultation exercise.  A concern of implementing such measures is that it would just move the parking issues further down Chorley Old Road or Stocks Park Drive. Although promoting parking restrictions will help it will not fully alleviate the situation.
	Have the Cllrs been approached re: funding the Traffic Regulation Order?		Yes they have and are currently looking at a number of other possible locations to include as part of a Traffic Regulation Order in order to maximise value for money. Money may also be available from development (residential on golf club) if the application gets through the appeal process.
2	Several people raised concerns regarding parking on double yellow lines particularly on Lee Lane and Winter Hey Lane. Could there be increased enforcement to stop this?	Parking Services	We have asked our Enforcement Contractor to visit both locations and take appropriate action.  The Civil Enforcement Officers already patrol Horwich as part of their normal mobile beat and when resources permit we have had a foot patrol in Horwich during the day.  It would be helpful if you could provide details of specific times and/ or days when the problems are more apparent.

3	A resident asked if a sign which was near Blackrod Church School, which had been missing, could be replaced?	Highways	It has been Council Policy for a number of years now not to replace damaged or worn out signage that doesn't meet the limited criteria for Direction Signs determined by Members though debate at Policy Development Group. The policy seeks to reduce street clutter and acknowledge that other means of locating sites are now more common than following signs on the highway.
4	A resident asked if the newly installed dropped kerbs met current British Standards?	Highways	All our vehicle access and pedestrian crossings have a 6mm upstand where possible and are constructed to Bolton Council specifications. Where needed, tactile paving is laid but this is not a policy requirement on all dropped kerbs.
5	A resident stated that Mill Lane, off Chorley New Road in Horwich & Blackrod ward was due to be adopted by the Council. This would allow all vehicles to access the road, especially those visiting the football academy. As the road was narrow and there was no turning circle at the bottom, this could cause a danger to pedestrians. Could this be looked at as a matter of urgency ?	Highways	Although Mill Lane is currently defined as a restricted byway meaning that non-motorised traffic only should use it, this doesn't apply to the premises served by it such as the residents, United Utilities and the Academy all of whom have access rights along Mill Lane which allows them (and visitors etc.) to use motor vehicles to get to and from their properties. Basically adopting this section of road will make no difference to the number of vehicles using it as there is no other reason for anybody to go down there other than to access the properties off it.  The lane is being reconstructed with passing places to ensure that vehicles use it in a safe manner. The new housing development at the end of Mill Lane has a turning head and is to be adopted.

6	The new raised kerbs around Horwich, especially on Winter Hey Lane and Lee Lane, were causing the water to flow on the footpaths rather than onto the road, especially when there was heavy rainfall. Could the design of the footpaths and the kerbs be looked again to stop this?	Highways	The only places where we could find the kerbs to be higher than the footway are in places such as outside the chippy on Winter Hey Lane and opposite Craggs on Church St which have been like that for years and there is nothing that can be done about this without reconstructing the road which is unfeasible. If this is not the area the complaint refers to we need exact locations (shop names or numbers) as we haven't done any kerbing works on these roads for years.
7	A resident asked what was the total cost of building the new Leisure Centre?	Development & Regeneration	The total cost was £9.8m.