

## **ENVIRONMENTAL SERVICES SCRUTINY COMMITTEE**

MEETING, 26TH NOVEMBER, 2013

Present – Councillors Mistry (Chairman), Silvester (Vice-Chairman), Allen, C. Burrows, L. Byrne, Evans, G. Harkin, Haslam, Lewis, Pickup, Radlett, Watters and Wild.

### Lay Members

Ms. B. Berry	-	BATRA
Ms. J. Horan	-	BATRA

### Also in Attendance

Councillor Peel	-	Executive Cabinet Member Environmental Services
Councillor J. Byrne		Cabinet Member for Neighbourhood and Community Services
Councillor Chadwick		Cabinet Member, Highways and Transport
Councillor Sherrington		Cabinet Member for Waste, Recycling and Housing
Ms. S. Johnson		Assistant Director of Finance and ICT and Chief Officer Support
Mr. M. Veigas		Assistant Director, Community Services
Mr. J. Lord		Chief Executive of Bolton at Home
M. T. Hill		Chief Planning and housing Officer

E2

Mr. I. D. Mulholland - Principal Democratic Services Officer

An apology for absence was submitted on behalf of Councillor A. S. Walsh.

Councillor Mistry in the Chair.

## **21. MINUTES**

The minutes of the meeting of the Committee held on 8<sup>th</sup> October, 2013 were submitted.

Resolved – That the minutes be received and signed as a correct record.

## **22. MONITORING OF DECISIONS**

The Committee was informed that there were currently no outstanding decisions which had not been actioned.

Resolved – That the position be noted.

## **23. THE COMMITTEE WORK PROGRAMME, 2013/14**

The Deputy Chief Executive submitted a report which set out details of the proposed work programme for the remainder of the Municipal Year.

Resolved – That the work programme be approved.

## **24. BOLTON AT HOME DELIVERY AGREEMENT UPDATE**

(Councillors Allen and Lewis declared an interest in the following item as members of the Bolton at Home Board)

Mr. Jon Lord, Chief Executive of Bolton at Home gave a presentation updating the Committee on the progress on the delivery of the Council's Offer Document.

## E3

By way of background information, Mr. Lord explained that the Offer was centred around the investment of £125 m in homes and estates over the first five years.

Mr Lord went on to explain matters around the following –

- the quarter two progress position for 2013/14;
- the half way progress position as at September, 2013;
- service improvements;
- customer satisfaction; and
- other key performance indicators.

In conclusion, the Committee were advised of other matters going forward in terms of welfare reform, rent calculations, energy efficiency and the broader offer - financial inclusion and apprenticeships.

Members in their discussions referred to the following –

- void turnaround time;
- repairing fences and gates and new provision;
- repairs to gutters;
- matters around the general provisions in Breightmet and changes that could affect the area;
- debt management;
- the survey results about being listened to and possible communication issues;
- the re-designation of properties;
- the creation of employment opportunities; and
- estate walks.

Resolved – That Mr. Lord be thanked for the update presentation and that the position be noted.

## **25. SERVICES TO SCHOOLS AND THE LONG TERM PROSPECT**

Mr. Malcolm Veigas, Assistant Director Community Services gave a presentation updating the Committee on the provision of services to Schools.

## E4

Mr. Veigas explained that in terms of Schools meals, 98% of primary schools and 25% of secondary schools were included in the service. Also four children's centres and two pupil referral units were provided for.

The Committee was further informed that consultancy work was also undertaken with a range of providers.

Mr Veigas went onto indicate further details in terms of –

- service business statistics;
- successes and achievements;
- additional facilitating services;
- the Bolton Market Wellbeing Project and sessions with Schools;
- the achievements of the security and response service, 2011 to 2013 for 123 schools;
- the building cleaning achievements for 2012 to 2014; and
- the social needs transport achievements for 2012 to 2014. £4.7m was spent annually for adults and children using an internal vehicle fleet of 40 minibuses.

Members in their discussions referred to the following –

- the external and internal providers of minibuses;
- food nutrition and obesity matters;
- the marketing of services;
- the current provision of meals to secondary schools;
- the low price per meal and its good quality.

Resolved – That Mr. Veigas be thanked for his update presentation and that the position be noted.

## **26. MEMBERS' BUSINESS**

The Committee received extracts of other meetings of the Council relevant to the remit of this Committee:

- Executive Cabinet Member for Environment Services held on 4<sup>th</sup> November, 2013; and

## E5

- Environment and Housing Policy Development Group held on 15<sup>th</sup> October and 13<sup>th</sup> November, 2013.

Resolved – That the minutes of the various meetings be noted.

(The meeting started at 6.00 p.m. and finished at 7.33pm)