

## **HEALTH OVERVIEW AND SCRUTINY COMMITTEE**

MEETING 13TH SEPTEMBER, 2011.

Present – Councillors Murray (Chairman), Chadwick (Vice-Chairman), D. Brierley, L. Byrne, Iqbal, Kell, Morgan, Mistry, Peacock, Radlett, A. Walsh and A. Wilkinson.

Also in attendance:-

Councillor Morris	-	Chair RBH NHS Foundation Trust
Councillor Mrs Thomas	-	Executive Member for Corporate Resources and Health
Councillor Bashir-Ismail	-	Executive Member for Adult Services
Mrs P. Senior	-	NHS Bolton
Mrs L. Doherty	-	RBH NHS Foundation Trust
Mrs. J. Hutchinson	-	Director of Public Health
Ms B Andrew	-	RBH NHS Foundation Trust
Mr. C. O'Neill	-	NHS Blackpool
Mrs A. Bain	-	Bolton LINKs
Ms. S. Johnson	-	Deputy Director of Corporate Resources and Committee Chief Officer Support
Mr. A. Kilpatrick	-	Chief Officer for Health and Social Care
Mr. I.D. Mulholland	-	Principal Scrutiny Officer

An apology for absence was received from Councillor P. Barrow.

Councillor Murray in the Chair

### **6. MINUTES OF THE PREVIOUS MEETING**

The minutes of the meeting of the Committee held on 12th July, 2011 were submitted.

Further to Minute 3, Members' Business, the Chairman explained that the meeting of the Greater Manchester Health Scrutiny Committee scheduled for 13th September, 2011 had been cancelled and it had been the intention to raise the matter of the operation of the independent CATS Service operated by Care UK and request that this be included on a future meeting agenda.

The Committee was advised that the, Chairman of the Greater Manchester Health Scrutiny Committee, had though now agreed for this issue to be included on the agenda for the next meeting to be held on 15th November, 2011.

Further to discussions concerning individuals with a severe neuromuscular condition, also under Minute 3, Members sought clarification on when the matter of co-ordinated services in this regard would be taken further.

Resolved – (i) That the minutes be signed as a correct record.

(ii) That the position regarding the inclusion of the operation of the independent CATS Service operated by Care UK on the next, Greater Manchester Health Scrutiny agenda be noted.

(iii) That at the next meeting NHS Bolton be asked to provide the Committee with an update on the taking forward, on a north-west basis, of the issue of co-ordinated services for those individuals with a severe neuromuscular condition.

## **7. WORK PROGRAMME**

The Director of the Chief Executive's Department submitted a report which set out details of the proposed Committee Work Programme for the, 2011/12 Municipal Year, which had been formulated following deliberations at the last meeting.

Resolved – That the Work Programme be approved.

## **8. MONITORING OF DECISIONS**

The Director of Chief Executive's Department submitted a report which detailed the progress of decisions taken at previous meetings of this Committee.

Resolved – That the position be noted.

## **9. MAKING IT BETTER**

Mrs L. Williams, Network Director, Making It Better Team, gave a presentation on the progress made so far in modernising and developing women's and children's healthcare services in Greater Manchester – "Making It Better".

The presentation focused on the following key areas:-

- making services local;
- making services safer;
- concentration of specialist skills and improve staffing levels;
- matters around improvements at the Royal Bolton Hospital:-
  - new delivery suite extension;
  - new delivery rooms;
  - new obstetric theatres;
  - new consultant obstetricians;
  - new midwives;
  - staff integration;
  - making it better for babies;
  - new Neonatal Intensive Care Unit;
  - new Special Care Baby Unit;
  - improved neonatal staffing levels;

- developing new regional neonatal service;
- children's services development;
- new children's unit; and
- expanded Bolton Children's Community Teams.

Members in their deliberations referred to the, Choice agenda and facilities for children when GPs were closed such as the Observation and Assessment Unit.

Resolved – (i) That Mrs Williams be thanked for the update presentation.

(ii) That a Members' visit to the new, Neonatal Intensive Care Unit be arranged and that the Director of the Chief Executive's Department be asked to prepare a list of those wishing to visit.

## **10. PATIENT TRANSPORT SERVICE (PRESENTATION)**

Mr. C. O'Neill, NHS Blackpool gave an update to the Committee following the introduction of the new contractual arrangements in relation to non-emergency patient transport services.

The Committee was advised of the following key areas:-

- drivers for the review;
- baseline review findings;
- the work to date;
- the strategic context;
- the performance indicator information; and
- the proposed governance framework.

Members in their discussions referred to:-

- matters around how the system would work following the removal of PCTs;

- the role of volunteers in social transport; and
- potential cost savings following the review.

Resolved – That Mr. O'Neill be thanked for his presentation and that the position be noted.

## **11. ROYAL BOLTON HOSPITAL – INVESTIGATION INTO THE LOSS OF PERSONAL DATA**

Pursuant to Minute 3 of the meeting of the Committee held on 11th July, 2011, the Chief Executive, Royal Bolton Hospital updated the Committee on the results of a serious incident investigation following the discovery of personal/medical records in a public place.

Mrs Doherty explained to the Committee that an investigation had been undertaken but that the conclusions had not yet been discussed by the Hospital Board.

By way of background information, it was explained the matter had been brought to light by the Bolton News on 31st May, 2011 when patient records had been handed to them. The records were actually Ward Handover Sheets and the Trust requested their immediate return. The sheets included details relating to 19 patients, downloaded from the Patient Management System. It was normal process for these documents to be signed for and later destroyed.

Mrs Doherty went on to explain that it had not been possible to identify the staff member concerned but this had highlighted that the Trust process had not been followed.

Members were advised that options on the way forward included:-

- an e-mail alert to staff;
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such data should not be taken off the ward and there were signs to say this now;

- spot checks being carried out by the matrons; and
- the patients or families concerned had been contacted and they were happy with the explanation.

Members in their discussions referred to who was permitted to print off such data and the facilities for disposal.

Resolved – That the position be noted and that following consideration of the matter by the Hospital Board a copy of the final report be made available to Members of this Committee.

## **12. MEMBERS' BUSINESS**

The Committee received the extract of minutes of other meetings of the Council relevant to the remit of this Committee:

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The Committee was informed that the minutes of the Greater Manchester West Mental Health Foundation Trust Joint Scrutiny Committee held on 22nd August, 2011 were not currently available for circulation.

Resolved – That the minutes of the Greater Manchester West Mental Health Foundation Trust meeting held on 22nd August, 2011 be circulated to the Committee in due course.

(The meeting started at 5.00pm and finished at 6.17pm)