

Your councillors



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You've said... and we've listened

Feedback to Little Lever and Darcy Lever Area Forum on 4 July 2011

	Issue raised on 14 February	Department	Response
1	Could anything be done about cars mounting the pavement at Dearden Street and putting pedestrians at risk?	Highways	Highways officers advised that this problem could be dealt with by installing two bollards on the pavement. Elected Members agreed to cover the cost of these bollards from the Area Forum budget and the bollards have now been installed.
2	Could anything be done about inconsiderate parking on Marsh Road/Masefield Road at school times?	Highways	School parking enforcement takes place on a rotational basis, the enforcement vehicle will be asked to make an extra visit to this location to discourage drivers from parking inconsiderately.
3	Could bollards be installed at the corner of Whittington Close and Marsh Road to stop parking on the pavements?	Highways	Highways officers advised that the parking on pavements problem could be improved by installing four bollards at the location. Elected Members agreed to cover the cost of these bollards from the Area Forum budget, and the bollards have now been installed. Page 1 of 4

4	Could something be done to stop youths from using the Dukes Avenue flats as a cut through from the park?	Community Safety	This matter has been raised with the Police, Community Safety and Youth Services and will be monitored.
5	Could an update be provided on the Public Right of Way at Hall Lane/Newbury Road?	Environmental Services	A number of residents sent in statements of evidence to support a formal claim made to have the footpath added to the Council's definitive public rights of way map. However, the form served on the landowners by the residents (WAC 6) was incorrect as the names stated on the form were inaccurate. The Council's Environmental Services department advised of this on 29th October 2010. The forms must be served again to be legally valid. Until a formal notice is given to the Council - by way of form WAC 7 - that a correct notice has been served on the landowner, this matter cannot be progressed further.
6	There is a lot of litter in the park opposite Mytham School. Could this be rectified?	Environmental Services	A litter pick was undertaken in this area and new bins were installed at the end of March to replace the damaged ones. A regular inspection will be undertaken in this location to ensure the litter does not return.
7	When would non Council tenants be consulted on the stock transfer?	Bolton at Home	The general public have had opportunities to comment on the stock transfer through the press, at public meetings, including Area Forums, residents associations, tenants meetings etc. There were also roadshows held last year and the issue has been discussed at Council meetings. There is no legal requirement to officially consult with non Bolton at Home tenants, other than leaseholders, on the stock transfer. The maintenance and management of the properties is paid for out of the tenants rent. The consultation processes have Page 2 of 4

			been checked and verified by an Independent Tenants Advisor, the Homes and Communities Agency, Tenant Services Authority, the Department of Communities and Local Government and lawyers.
8	Could anything be done about the youths gathering at Suffolk Close park causing noise, damage and mess?	GMP	A joint initiative between the Police and Trading Standards was carried out during May to address this problem. A report on the outcome of the operation is being presented at the next Little Lever and Darcy Lever Area Forum meeting (4 July).
9	There can be issues explaining the location of footpaths to a central police switchboard	GMP	Throughout the area that GMP cover there are four OCR (Operational Communication Rooms). These are located in Ashton under Lynn, Clayton Brook, Trafford and Leigh. Previously all Bolton and Wigan calls to the 5050 number would have been handled by Leigh OCR; however, this was changed in order to offer a better service and now the first available operator answers the call. This has greatly improved the time taken to answer calls. In relation to the concerns about explaining the locations to people who do not know the area, with the advances in technology, this is becoming less of an issue. When a 999 call is made from a landline number the exact location is identified on a map, when a mobile is used, it is the vicinity of the call. When a call is made to the 5050 number the identification is not as exact (due to data protection requirements). The call handler is able to zoom into the map and see the surrounding streets that are being discussed (a bit like the google maps facility)

10	How much Section 106 money has been awarded to the repair of potholes in Little Lever?	Environmental Services	No section 106 money has been allocated to the repair of potholes in Little Lever.
11	Could anything be done about the rubbish and gravel left by the Housing Developer at the former Hamilton Court site	Environmental Services	This rubbish has now been removed.