

**GREATER MANCHESTER WEST MENTAL HEALTH
FOUNDATION TRUST JOINT SCRUTINY COMMITTEE**

MEETING, 17TH JUNE, 2013

Present :

Bolton Council

Councillor C. Burrows
Councillor Cunliffe
Councillor Morgan
Ian Mulholland

Salford City Council

Councillor Burgoyne
Councillor Turner
Councillor Wilson

GMWM HFT

Jayne Wright – District Services Network Manager
Gill Green - Director of Nursing and Operations
Neil Thwaite - Director of Service and Business Development
Gill Drummond – GMW Dementia Quality Lead

(Prior to the meeting, the Committee undertook a visit to the new units and facilities at the Woodlands Hospital)

1. APPOINTMENT OF CHAIRMAN

Resolved – That Councillor Burgoyne be appointed as Chairman of this Committee for the ensuing Municipal Year.

2. MINUTES

The minutes of the meeting held on 18th February, 2013 were submitted.

Resolved – That the minutes be signed as a correct record.

3. QUALITY ACCOUNT PRIORITIES 4 AND 5

The Committee received a presentation from Jayne Wright, District Services Network Director and Gill Drummond, Dementia Quality Lead on matters around caring for the person living with dementia and carers of patients within the Greater Manchester West area.

By way of background information, the Committee was advised of the plans for 2012/13 relating to quality account priority 4, which included –

- Improving the identification of carers by promoting, valuing and recognising the role;
- Improving involvement and engagement of carers;
- Improving assessment of carers needs;
- Ensuring that services and support were available to carers that were personalised and would enable them to continue in their caring role if they chose to do so;
- Continuing to improve the identification of carers and assess support received by carers and their satisfaction as a result of their improved identification;
- Improving performance and building on the, Care Awareness Action Plans, developed by all services during 2011/12;
- Include more information for carers on the website and in other Trust communications; and
- Recognise the specific challenges facing young carers and developing targeted means of identification and communication to this group.

Members were advised of the achievements against those plans and it was indicated that priorities for improvement in 2013/14 included –

- Continue with the progress in 2012 / 13 through the Directorate Carers Actions Plans;
- Improve communication with carers of inpatients within 72 hours of admission to all of inpatient services;

- Hold an annual carers listening event by March, 2014; and
- Achieve Gold Star status against the, Triangle of Care Programme, for inpatient and crisis resolution services within the district network.

The Committee was advised of the plans for 2012/13 relating to quality account priority 5, which included –

- Collecting and reporting information and showing improvement in line with the Advanced Quality Work-Stream;
- Using carer feedback on the experiences of dementia service users as the basis of a plan for addressing issues that arose;
- Monitoring length of stay of inpatients with a dementia diagnosis and producing an action plan to improve;
- Delivering significant progress against a dementia action plan agreed with commissioners (Memory Assessment Treatment Service or MATS);
- Achieving target (95%) of people with dementia discharge on antipsychotic medication having a rationale for prescription and review date;
- Embedding new Community Mental Health Teams for individuals with dementia in Bolton, Salford and Trafford;
- Reconfiguring older peoples inpatient services in Bolton and Salford to improve specialist care, treatment and facilities available with dementia;
- Developing memory assessment services in Bolton;
- Investing additional resources in community services to enable the management of individuals with dementia and challenging behaviour; and
- Evaluating the impact of Woodlands Singing for the Brain Group and exploring the potential roll out to other services.

Members were advised of the achievements against those plans and it was indicated that priorities for improvement in 2013/14 included –

- Continue to collect and report information and show improvement in line with the Advancing Quality Dementia Work Stream;
- End of life care – promote the best end of life care and work collaboratively with other providers to deliver this. Provide information on Advance Care planning to people within the first twelve months of receiving a diagnosis of dementia;
- Ensure that, in the absence of an Advanced Care plan, discussions take place with family members and was recorded in relation to Preferred Place of care for patients nursed on the Liverpool care Pathway;
- Dementia Action Plans – build on the progress made during 2012/13;
- Antipsychotic prescribing : 95% of people with dementia discharged on an antipsychotic medication to have a rationale for prescription and planned review;
- Report on changes in prescribing between admission and discharge;
- Improving patient and carer experience in Memory Assessment teams – assess patient and carer satisfaction for a minimum of 10% of people discharged from MATS;
- Increase dementia diagnosis rates across all three MATS services;
- Promote participation in high quality research by establishing a Trust Dementia Research Forum; and
- In line with the all party Parliamentary Group on Dementia, review engagement with and delivery of services to, people with dementia from black and ethnic minority communities across the Trust area.

Members in their discussions referred to –

- Matters around the dementia diagnosis rate;
- Antipsychotic prescribing;
- Issues around links with GP's;
- Planning with dementia; and
- Increasing dementia diagnosis.

Resolved – That Messrs Wright and Drummond be thanked for their informative presentation and that the position and discussion be noted.

4. THE RADAR SERVICE

The Committee were provided with an interim presentation of the RADAR Service pending the envisaged visit to the Service.

Members were advised that RADAR related to Rapid Access to Detoxification : Acute hospital Referrals and was an alternative system for detoxification in a specialist environment.

The Committee was further advised that that the main challenge lay in terms of the burden of alcohol on the Acute Trust.

Members in their discussions referred to matters around alcohol use and dependency increasing and real pressure on Accident and Emergency Departments.

Resolved – That the position be noted and that an early date be set in either July or August, 2013 for a special meeting of the Committee to visit the RADAR Service.

5. WORK PROGRAMME

The Committee discussed matters around the work programme for future meetings.

Resolved – (i) That the Quality Account Priorities be used to form the on-going work programme of this Committee.

(ii) That the Committee Terms of Reference be circulated to all members.

(iii) That future meeting dates of the Committee be discussed with the Chairman and the Trust and then conveyed to members.

(The meeting started at 11.00 am and finished at 12.00 pm)