

BOLTON CARES STEERING COMMITTEE

MEETING, 25th October, 2019

Representing Bolton Council

Councillor Pattison (Chair)

Councillor Morgan

Councillor Murray

Councillor Mrs Radcliffe

Councillor Sherrington

Advisors

Lisa Antoni, Finance Manager

Angela Walker, Head of HR

Helen Gorman, Borough Solicitor

Neil Halton, Principal Group Accountant

Ian Mulholland, Principal Democratic Services Officer

(Apologies for absence were received from John Livesey, Sue Johnson and Rachel Tanner)

Councillor Pattison in the Chair

5. MINUTES OF THE LAST MEETING

The minutes of the meeting held on 26th July, 2019 were submitted and signed as a correct record.

6. EXCLUSION OF PRESS AND PUBLIC

Resolved – That, under Section 100(A) (4) of the Local Government Act 1972, the public be excluded from the meeting for the following items of business on the grounds that it involves the likely disclosure of exempt information as specified in paragraph 1 and 3 of Part 1 of Schedule 12A to the Act; and that it be deemed that, in all the circumstances of the case, the public interest in its exemption outweighs the public interest in its disclosure.

7. THE DIRECTOR'S REPORT

Mr. J. Livesey, Chief Executive Officer submitted a report which updated members on the development and performance of the Bolton Care and Support Limited Company.

Information was provided in relation to the following areas, viz:-

- The Strategic Performance Scorecard which also provided a commentary about each of the four performance perspectives;
- The profit and loss account as at the end of August, 2019;
- HR Update;
- New business developments;
- ICT developments;
- Strategic Business Plan; and
- Staff Awards.

Members in their deliberations referred to:-

- Supported living and the approach of Assistant Operations Managers;
- Matters around the nature of safeguarding incidents;
- Service utilisation and under reporting;
- Clarification around the figures regarding Bolton Cares (A) and (B);
- Concern regarding thefts, medication errors and falls and what had happened and what action had been taken;
- The good rating for New Lane and congratulations to the team;
- Matters around the reserves policy and its level and the potential impacts on this;
- Outreach overspend and the experts;
- Extra care staffing and the use of agency staff and the future monitoring of agency staff statistics;
- Respite care review and update in the next report;
- The handyman and how soon things could be fixed;
- Staff awards and well done to the staff; and
- People buying back into the services (direct payment services) and statistics to a future meeting.

Resolved – (i) That the report be noted.

(ii) That in the next report an update be provided on the respite care review.

(iii) That, at a future meeting, statistics be provided on people buying back into the services (direct payment services).

(The meeting started at 10.00 a.m. and finished at 11.10 a.m.)