

Report to: Corporate Issues Scrutiny Committee

Date: 28th June, 2010

Report of: Director of Chief Executive's
Department

Report No:

Contact Officer: Ian D Mulholland

Tele No: 01204 331037

Report Title: **Identification of Issues for Scrutiny / Annual Work Programme**

**Confidential /
Non Confidential:**
(delete as approp)

(Non-Confidential) This report does **not** contain information which warrants its consideration in the absence of the press or members of the public

Purpose:

To seek approval of the Committee's Work Programme for 2010/11 Municipal Year following the key work programme event held on 8th June, 2010.

To provide Members with suitable criteria to assist in the selection of the issues for the Scrutiny Committee to receive reports on or investigate further during the current municipal year.

Recommendations:

To approve and comment on the Work Programme for 2010/11.

Decision:

**Background
Doc(s):**

The attached report includes a timetabled list of issues identified by the Committee as ones they would like to investigate over the current municipal year.

Background Information

1.0 Choosing Issues

At the Committee Work Programme Meeting, held at the beginning of the municipal year, the matters set out in 1.1 and 1.2 below were borne in mind when setting the programme. Members of the Committee are asked to refer to these issues when considering additional items for consideration during the municipal year.

1.1 Key Factors in Assessing Relevance of Issues for Scrutiny

Relevance

- The Policy highlighted for Scrutiny is under the remit of the Scrutiny Committee.
- That the planned scrutiny has an impact in improving services to better meet the needs and expectations of residents/customers.
- Ensure that the policy, action, or organisation is not being scrutinised elsewhere.

Public Interest

- There is evidence of significant Bolton wide public interest in this topic.
- It is a “high profile” topic for specific Bolton wide communities or interest groups.
- The review would need to give an opportunity for the people of Bolton to have a say.

Impact

- The review will have a significant impact on the well-being of the public of Bolton.
- The issue has implications for diversity, equality, and social inclusion.
- This could make a big difference to the way services are delivered.
- This could make a big difference to the way resources are used.

Performance

- Is Performance particularly good/bad?

1.2 Identification of Criteria to Evaluate the Appropriateness of Issues for Scrutiny Panels

The review of whether a subject is suitable for scrutiny should consider:

- Relevance
 - Would a review be replicated by any other internal or external review process?
 - Is the service or issue a national government priority?
 - Have there been national changes to policy?
 - Is the issue of significant interest to the Bolton wide public?
 - Would there be a significant impact on a particular community? (both interest and locality)

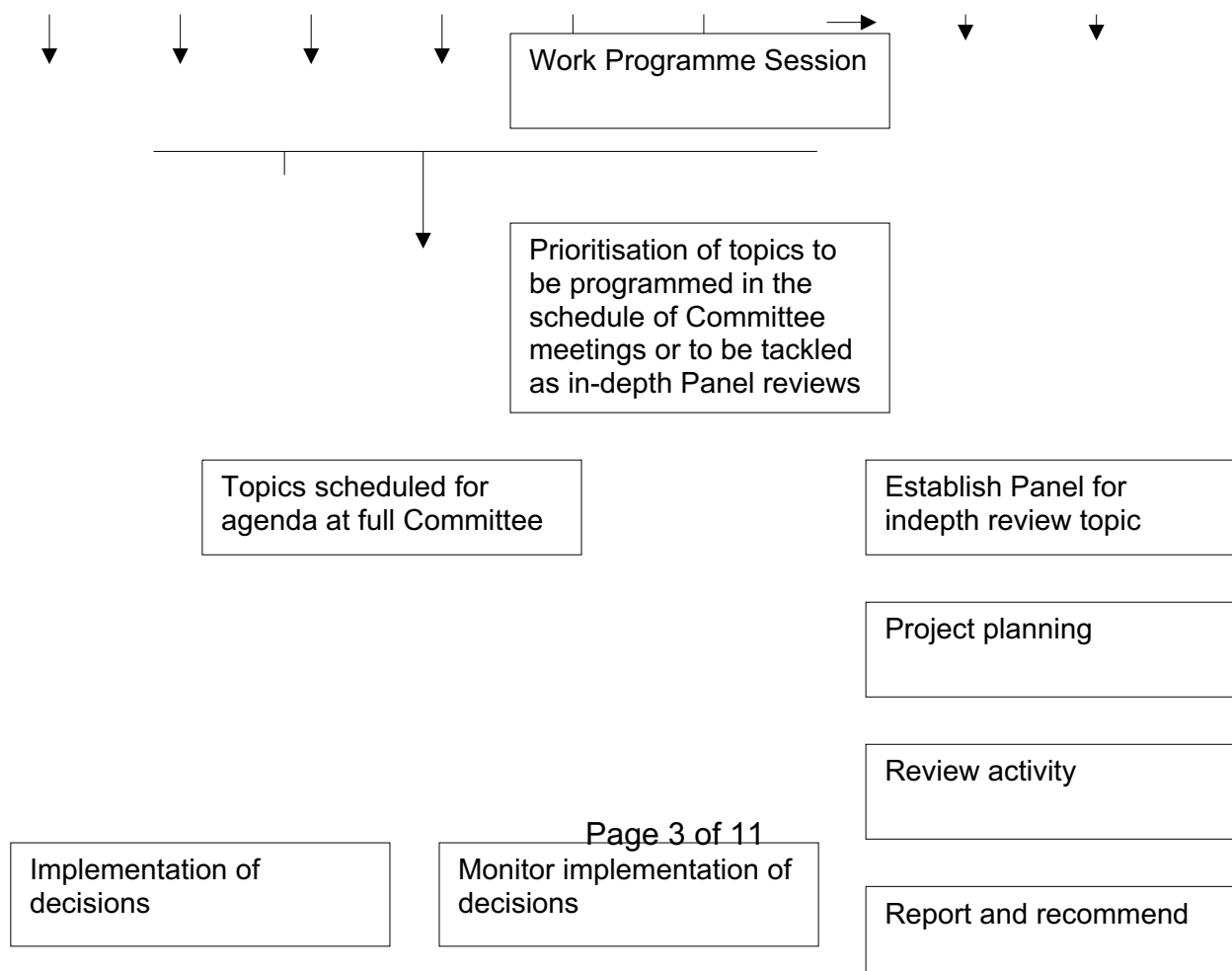
- Have there been local changes to policy?
 - Is it an area of poor performance?
 - Is it an area of outstanding performance?
 - Is there a pattern of budgetary overspend in service area?
 - Has there been a change to the remit of our arms length bodies?
- Potential Impact of a Review
 - Is it possible for the Scrutiny Panel to make a valuable contribution?
 - Are there sufficient resources both in terms of finance and officer availability to have a tangible impact?

1.3 The Council's Key Aims and Change Programme Themes

It is also worth keeping in mind the Council's Key Aims and Change Programme Themes when considering Committee Work Programmes.

Attached at **Appendix One** is a schedule which Members can use as an aid to the identification of items for consideration by the Committee.

1.4 Planning and Managing the Committee Workload



Monitor implementation of
recommendations

2.0

An informal meeting of the Committee took place on Monday 7th June, 2010 to consider a detailed presentation on the key issues / challenges facing the service in the forthcoming year.

The meeting was attended by Councillors R. Allen (Chairman), P. Brierley, Vice-Chairman, Chadwick, Cottam, Fairclough, Hayes, Mistry, Mckeen, Pickup, Radlett, Spencer and J. Walsh and Sue Johnson, Peter Molyneux and Ian Mulholland.

During the presentation the Committee debated key issues and indicated that they would like to see the work programme include the following, viz –

28 th June, 2010	<p><u>Marketing and Communications</u></p> <p>Consideration of the end of year report for the service. This report follows on from the scrutiny of the savings and efficiencies issues considered during the last Municipal Year at meetings of this Committee.</p> <p><u>Committee Work Programme</u></p> <p>To agree the Work Programme for the Committee following the informal Committee Work Programme Event held on 8th June, 2010.</p>
23 rd August, 2010	<p><u>Performance Monitoring Reports</u></p> <p>The standard financial performance and financial monitoring reports. Members may want to express a view on what performance information is presented to future meetings. Some Members expressed a desire for a short report which highlights the difficult to achieve targets / wicked issues and the interventionist measures in place and knowledge of what information is actually needed for day to day management.</p>

	<p><u>ICT</u></p> <p>Matters around the forthcoming re-tender and the mile stones involved in this process, also the pros and cons of the existing system and contract. Possible efficiency recommendations to the Executive Member.</p> <p><u>Paperless System</u></p> <p>A report setting out the objectives in this field and the potential further savings to be made.</p>
11 th October, 2010	<p><u>Land and Property Rationalisation</u></p> <p>A report setting out the policy in terms of the sales of land and property and the gaining of capital receipts. This should include policy flexibility issues. The Committee would also need an update on the progress of the work of the consultants Grimley's</p> <p><u>Invest to Save Programme</u></p> <p>A brief presentation to Members on this opportunity and a possible recommendation to the Executive Member in terms of a study to be undertaken at Budget Policy Development Group.</p>
6 th December, 2010	<p><u>Performance Monitoring Reports</u></p> <p>The standard financial performance and financial monitoring reports.</p>

	<p><u>Contracts and Costings</u></p> <p>A look at the plans in place in terms of the requirement from January, 2011 for contracts and costing information to be made available on line.</p>
7 th February, 2011	<p><u>Performance Monitoring Reports</u></p> <p>The standard financial performance and financial monitoring reports.</p> <p><u>Consultation Processes</u></p> <p>A look at how effective are the various consultation processes the Council undertakes and possible recommendations to the Executive Member in terms of interventionist measures.</p>
7 th February, 2011(Budget)	<ul style="list-style-type: none"> • <u>Budget Reports, 2010/11.</u> <p>To consider the proposed budget reports for the service which will have been considered by the relevant Executive Members and prior to the Budget Council.</p>
12 th April, 2011	

3.0 Evaluating the Work of Scrutiny Panels

Evaluating the work of Scrutiny Panels will become increasingly important to aid the Council in determining what works well and in terms of Government expectations.

Evaluating the panel and monitoring implementation:-

1. At their last meeting, all panels include an item in which they look back on the panel's work and evaluate its effectiveness. Panel members' views of what has and has not been effective is noted so that it can be taken on board for future panels.

2. Once the report has been received by the Executive it is sent out to all those who contributed to the panel's work along with a short evaluation form asking contributors about their experience of the scrutiny panel, from the adequacy of administrative arrangements to the standard of interaction with the panel and their views on the final report. The published report is put on the web site and also sent to all libraries and is provided on request to anyone who wants a copy.
3. Ultimately the real effectiveness of the panel must be measured by the difference it makes to outcomes. This remains extremely hard to evaluate given that there may be many changes occurring within a particular service area at any one time due to any number of reasons and these can all have an impact on residents' lives. Singling out the effect of the implementation of scrutiny panel recommendations is therefore very difficult.
4. However, care should be taken to ensure that those recommendations that are agreed by the Executive are implemented.

This should be done via a standard Decision Monitoring Schedule which will be implemented this municipal year.

In certain circumstances it may though be necessary to write off some outstanding recommendations. This may be because implementation was initially agreed in principle, subject to funding being approved but despite attempts to locate sources there is no reason to think that funding will be available in the near future. It could also be because legislation or internal changes had altered the shape of a service to such an extent that some recommendations had become obsolete.

Criteria to Aid Topic Selection – Appendix One

Title of suggested review:					
Criteria					Score
Will it duplicate recent or planned work?	NO If NO, go to Q.1	YES If YES, go to DECISION			
CUSTOMER INVOLVEMENT					
Q1. Is there evidence that customers/residents have raised this as an issue that needs to be addressed?	0	1	3	5	
Q2. Does this suggestion lend itself to a review in which the customer/resident can contribute significantly?	0	1	3	5	
Q3. Will this proposal result in services which better meet the needs and expectations of customers/residents?	0	1	3	5	
IMPROVEMENT AND PERFORMANCE					
Q4. Will this proposal improve the council's performance in line with our cleaner, greener, safer and stronger ambitions?	0	1	3	5	
Q5. Will the proposal help us to achieve the Council Plan priorities?	0	1	3	5	
VALUE FOR MONEY					
Q6. Will the proposal help the council to reduce cost and improve efficiency. i.e. better VFM?	0	1	3	5	
Q7. Is there evidence that we are either a) performing at a high cost or b) performing poorly in this area?					
TOTAL SCORE					
How does suggested review score against this criteria?					
DECISION					
Should the suggested review be added to the work programme, and if so, how should it be carried out?	Short-listed for Scrutiny review?	Request a report/Add to the work programme as an agenda item?/ appoint a rapporteur		No further action?	

- Council's Key Aims – Strong and Confident Bolton, Safe Bolton, Achieving Bolton, Prosperous Bolton, Clean and Green Bolton, Healthy Bolton, Transforming our Services.

- Change Programme Themes – Customer Access, Local Delivery, Seamless Service, Shared Services and Resources.

