

GREATER MANCHESTER WEST MENTAL HEALTH FOUNDATION
TRUST JOINT SCRUTINY COMMITTEE

MEETING, 20th SEPTEMBER, 2010.

Present

Bolton Council

Councillor Morgan
Councillor J. Rothwell
John Addison

Salford City Council

Councillor J. Kean
Councillor L. Bramer-Kelly
Councillor R. Wilson
Linda Sharples

Trafford Council

Councillor P. Young
Councillor J. Lloyd
Councillor K. Barclay
Helen Mitchell

GMWMHFT

Jayne Wright
Cath Moran
Neil Thwaite
Deborah Partington
Kim Saville
John Graham

An apology for absence was received from Councillor Clare (Bolton Council).

Councillor Morgan in the Chair

4. Minutes

The minutes of the meeting of the Committee held on 1st June, 2010, were approved as a correct record.

5. Financial Update.

John Graham, Director of Finance attended the meeting and gave a presentation to the Committee on the current financial position faced by the Trust.

In essence, the Trust would receive no uplift in its budget for 2010/11 as its 3.5% figure for pay and other pressures was matched by anticipated efficiency savings of 3.5%. It was also to be assumed that there would be a 2% increase in costs.

The presentation also provided details of the Trusts capital programme expenditure including a £12m scheme to refurbish the McGuinness Unit.

Mr. Graham concluded his presentation by advising that the Trust was in a sound financial position with no deficit.

Following the presentation, Members sought clarification on whether the Trust was being included in budget discussions with its three component local authorities and whether an ageing population was likely to lead to increased pressure on the Trust's services.

Resolved (i) That Mr. Graham be thanked for his informative presentation.

(ii) That a report on the impact of the Comprehensive Spending Review on the Trust's finances be submitted to the next meeting.

6. RESULTS OF COMMUNITY PATIENTS SURVEY

Jayne Wright, District Services Network Director gave a presentation on the results of the Community Patients Survey.

Members were advised that the Community Patients Survey:-

- Was undertaken annually by the Care Quality Commission;
- Had a cohort of patients who were 16+ who had received Community Mental Health Services from the Trust between July

and September, 2009;

- Had a response rate of 29% and 819 respondents;
- Results represented 80% of all mental Health trusts; and
- Final results were still to be published.

The presentation detailed the results under the following headings,viz:-

- Key Scores in 2010;
- Medications;
- Talking Therapies;
- Co-ordinators and Care Plans;
- Care Reviews;
- Day to Day Living;
- Crisis Care;
- Comparisons with National data; and
- Issues for Action 2010/11.

Following the presentation, Members sought clarification about whether the Trust could have confidence in the figures when only 29% had responded plus any action being taken to improve the response rate.

Resolved – (i) That the Trust be congratulated on the positive nature of the feedback received.

(ii) That the results of the survey be reported annually to the Committee.

7. FEEDBACK FROM VIDEO DIARY

Neil Thwaite, Director of Service and business Development and Kim Saville, Business Development Manager, presented a report advising that on 12th March, 2010, the Trust held a Video Diary Room event called “Let Us Listen” at Buile Hill Garden and Training Centre. The event was part of a pilot co-ordinated by North West Mental Health Improvement programme (MHIP) which aimed to involve service users, carers and service user representatives in planning, implementing and evaluating service delivery by using Video Diary Rooms as a means of gathering patient experience feedback.

The report went on to summarise the feedback received and outlined the steps to be taken to develop and implement improvements in Salford.

The Committee was advised that 37 people gave their views in the Video Diary Room on the day which resulted in over 2 hours of video footage. A short video of edited footage was then viewed by the Committee.

The report concluded that the Trust's Executive Management Team would shortly decide whether this approach should be rolled-out more widely in the Trust. Any decision would be influenced on MHIP's evaluation report and the outcome of improvements undertaken locally in Salford.

In commenting, Members were of the opinion that this was an excellent idea and put a different interpretation on client feedback and comment.

Resolved – That the report be noted.

(The meeting started at 11.00am and ended at 12.35pm)