

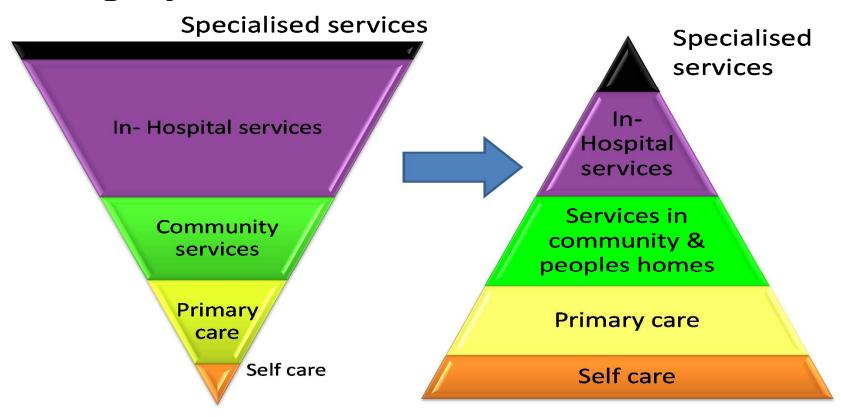
BOLTON CCG COMMISSIONING INTENTIONS 2015/2016

Su Long
Chief Officer



Bolton CCG Vision

Our Legacy: Our Vision:





Key Objectives

Improve health outcomes

by focusing on the major causes of early mortality in Bolton

Improve the quality and experience of care

- by working with our providers to improve performance on NHS constitution promises
- · by ensuring safe, effective and personal care

Ensure best value use of our budget

- by shifting resources from hospital to community & primary care services
- there will be more people supported in their own homes, rather than in hospital



Bolton - Plan on a Page 2014/19

Open sharing of benchmarked data

Bolton Clinical Commissioning Group

NHS Bolton CCG as a member organisation working with Bolton Foundation Trust, Bolton Council and other stakeholders including patients and the public have developed the plans below & our vision of the future in Bolton

"To deliver fully integrated care across health and social care services, with primary care based firmly at the centre of this model; one where the patient is treated by the right professional at the right time in the right setting, to achieve the best possible outcome for that individual."

Delivered through: (significantly more detail available in the 5 Year Strategic Plan NHS Outcome Framework 7 Outcome Ambitions NHS Bolton CCG Objectives 2014/15 - 2018/19) 1 Reduce by 189 (per 100,000 population) the number of years Domain 1 - Preventing People of life lost by the people of Bolton from treatable conditions [eg including cancer, stroke, heart disease, respiratory disease, liver disease) Reduce the gap in life expectancy between Bolts and England to 1.5 years from Dying Prematurely reventing AT Mealth - collaboratively partners in Solice will work toget to improve health outcomes by investing in prevention programmes. Reduce the gap in life expectancy between the nost and least deprived areas in Bolton to 12.1 even men is 9.2 years women (appears to be static out includes impact of demographic change) Improve by 3 percentage points on average, the quality of life of the people of Bolton with one or more long term conditions Domain 2 -Enhancing Quialty o Life for People with Long Term Conditions Neathler Together - brings together the locality programmes developing Community-based Care (Integrated Care and Primary care) with the neform of "In Noupital" care across Greater Manchester 3 Reduce by 213 (per 100,000 population) bed days, the amount of time people spend avoidably in hospital through mproving the quality of primary and community care in Bolto and peoples ability to self care Specialist Services in World Class Gentres of Excellence - work in partnership Improve the quality of Care and Patient Experience of and align plans to commission specialised and non-specialised high quality safe, integrated, evidence-based services Domain 3 - Helping People to Recover from Episodes of III Health or Following Injury Achievement of all key targets / NHS Constitution 4 increase the proportion of older people. In Bolton living independently at home following discharge from hospital Bolton patients and carers would recommend health reproving Access to Alf Services - including general practice, commer services, mental health services for the whole of our population ervices (F&F net agree 50) pessible Urgent & Emergency Core - the cafest, highest quality urgent car delivered to our local population, which includes full implementation of 7 day consultant working 5 Reduce from by 3.7% the proportion of people in Bolton reporting a poor experience of inpatient care Domain 4 - Ensuring that Best Value : Shift Care Closer to Home People have a Positive Experience of Care Highly Productive Elective Core - a significant shift in delivery of care from the acute sector to primary/community care ensuring services delivered a of high quality and provide a positive patient experience. - Reduce emergency admissions by 4,840 - Reduce elective & non elective length of stay from 4.1EL & 5.1NEL to 3.7EL & SNEL 6 Reduce from 6% to 5% the proportion of people in Bolton reporting a very poor experience of primary care Maintain emergency readmissions [Due to demographic changes these would be expected to significantly increase, therefore maintenence target is challenging) re integrated Care - siming to provide care that is comprehend targeted at people of high risk of a hospital admission Environment and Protecting posterior consistent processy case - event in primary case to deliver a legio-tandard of case for the population. This will require a co-commissioning elationship with NIGE England Primary Care commissioners and with other relevant contract such as the local Public Reach beam. Values & Principles: **Public Priorities:** Shared responsibility for developing and delivering agreed objectives More people should be supported to remain independent in their own homes What could and should be managed in Primary care, will be, with appropriate resource - Assurance of high quality of care in the home - Services should be designed to fit around the individual - Improved access to a GP - Embrace technology (to support people to self-care, or to improve access) - Collaborate across partners to ensure seamless high quality - Prioritise: Better Health, Best Care, Value for Money and Patient/Public Experience Spending more money on community services, mental health and prevention, and less on hospital services was supported Commission for outcomes



The *Forward View* Into Action Planning for 2015/16

- Planning together locally
- Getting serious about prevention
- Creating new models of care
- Ensuring that services continue to be delivered in a financially sustainable way
- Delivering required standards and continuous improvements in quality and outcomes



Public and Patient Engagement

The public priorities are:

- More people should be supported to remain independent in their own homes
- Assurance of high quality of care in the home
- Services should be designed to fit around the individual
- Improved access to a GP
- Embrace technology (to support people to self-care, or to improve access)
- Spending more money on community services, mental health and prevention, and less on hospital services was supported



Integration

Integration of health and social care to enable the shift from reactive to proactive care with a specific focus on the frail elderly, people at the end of their life, those with multiple long term conditions and complex lifestyles in terms of proactive care planning and "staying well" for the over 65 population

Shift of care to the community

To reduce demand for hospital planned care services, with a shift of healthcare from acute settings to primary and community care including a full review (and associated redesign) of community services and implementation of the new Bolton Quality Contract for General Practice



The Bolton Offer

To implement "the Bolton Offer" – which will ensure only services which add value and are evidence based are commissioned for the local population – including not commissioning Procedures of Limited Clinical Value from any source, ensuring clinically appropriate use of diagnostics and Musculoskeletal (MSK) services, and rigid application of the Greater Manchester Formulary to ensure efficient and effective use of medicines. This will include revising all acute service specifications





Mental Health

Focus on prevention of ill health and wellbeing through recommissioning of Improving Access to Psychological Therapies (IAPT) services, redesign of community services ensuring prevention and promotion of wellbeing are included in all commissioned services



Reduce emergency admissions and readmissions to hospital

- Focus on admission avoidance, including
- Redesign of Rapid
 Assessment Team service
- Redesign of Intermediate
 Care services
- Strengthening community services (24/7)
- Procurement of a newOut of Hours service and111
- Design and implementation of ambulatory pathways for common conditions including Deep Vein Thrombosis (DVT), Pulmonary Embolism (PE), cellulitis, headaches
- Phased implementation of the children's acute admission avoidance scheme

Tackling the issues that affect the health of the town



Healthier Together

To implement the outcomes of "Healthier Together" with a focus on improving quality and outcomes and ensuring value for money across tertiary, secondary and community care



Strong Performance

To ensure excellent performance against all national targets with a focus on improving cancer pathways, ambulance handovers and response rates and stroke services