Bolton Council

| | | | |
|---|---|---|---|
| **Report to:** | Children's Services Scrutiny Committee | | |
| **Date of meeting:** | 21st October 2019 | | |
| **Report of:** | Director of Peoples Services<br>B Brown | **Report number:** | PS433 |
| **Contact officer:** | P Rankin AD for PPR | **Telephone number** | 2130 |
| **Report title:** | People Services Performance Management Report Quarter One 2019-20 | | |

**Not confidential**

This report does not contain information which warrants its consideration in the absence of the press or members of the public.

**PDG reports – Not for wider circulation**

| | | |
|---|---|---|
| **Purpose:** | To provide the Executive Cabinet Member with an update on the latest available 2019-20 performance information for the People Services Department. | |
| **Recommendations:** | Executive Cabinet Member is recommended to:<br>Note the content of the report | |
| **Decision:** | | |
| **Background documents:** | Appendix A – External Quality Assessment<br>Appendix B – Performance Dashboards – Definitions | |
| **Signed:**<br>(Executive Cabinet Member reports only) | Leader/Executive Cabinet Member | Monitoring Officer |
| **Date:** | | |

| **Consultation with other officers** | | |
|---|---|---|
| Finance | N/A | |
| Legal | N/A | |
| HR | N/A | |
| Equality Impact Assessment required? | No | |
| **Pre-consultation reports**<br>Is there a need to consult on the proposals?<br>**Post consultation reports**<br>Please confirm that the consultation response has been taken into consideration in making the recommendations. | | Not required. |

| | | |
|---|---|---|
| Please identify the appropriate Vision outcome(s) that this report relates or contributes to by ticking the relevant box. | 1. Start Well | X |
| | 2.Live Well | X |
| | 3.Age Well | X |
| | 4.Prosperous | |
| | 5. Clean and Green | |
| | 6.Strong and Distinctive | |

## 1. Executive Summary

### 1.1 Introduction

This report provides a summary of the performance of the People Services Department during Quarter One of 2019-20. The report outlines the Department's performance against the priorities of Bolton's Community Strategy – Bolton Vision 2030. The Department has refreshed its performance management framework to refocus its reporting around the three 'life stages' which are central to the delivery of the department's priorities; Start Well, Live Well and Age Well. The following section highlights key performance headlines from the three performance dashboards which are available at section 1.5.

### 1.2 Starting Well

The Starting Well dashboard includes performance indicators across early years, children's social care, education learning and child public health services. Key issues highlighted in this quarter's performance include:

- The most notable new national data this quarter relates to children with SEND. This covers the period to the end of the 2018 calendar year. During 2018 there was an improvement in the rate of plans issued on time, and Bolton is in third quartile on the national data for this time period. National data suggests that Bolton now has a slightly higher proportion of its children with an EHCP than the national average but a lower proportion of children with SEND support.
- Quarter 1 has shown a decrease in the rate of Looked After Children (LAC) when compared to Quarter 4 last year, however the current rate is still higher than the previous quarter (Quarter 3). There has been an increase in the number of LAC adoption and Bolton's rate is above previous year's data and latest available comparator data.
- Local data for Quarter 1 has seen a further increase in the number of LAC with 3 or more placements during the year, in line with the last few years in Bolton. This is still below the latest available comparator data.
- The proportion of children benefitting from funded early education fell slightly - this was also the case nationally. Bolton remains in the third quartile but near to the boundary of the second quartile. A task group has been set up to drive take-up of two-year-old funding – working on a 'theme' basis each meeting to look at processes and linkages with services that work with families e.g. health visitors and ACIS. Processes are in place to use a nationally provided list to target known families.
- Local monthly referral rates have continued vary with data at the end of Quarter 1 seeing a decrease from the previous quarter. The rate is now lower than the published data for 2017/18 but above the latest published national and North West data. The percentage of re-referrals within 12 months of the previous referral remains stable compared to previous quarterly data.
- A marked decrease in those subject to a Child Protection Plan has been seen in the local data for this quarter, which is now lower than the published data for 2017/18 and is also below the latest available comparator data.

### 1.3 Living Well

The Living Well dashboard includes performance indicators reflecting services within adult social care, safeguarding adults and population health. Key issues highlighted in this quarter's performance include:

- The Bolton Public Health Team have developed a report on the recent trends in both life expectancy and healthy life expectancy in Bolton, and how the opportunities in Bolton's Vision can be used to narrow inequalities and improve health. Our "Health in All Policies" approach has been presented to each directorate, corporate leadership team and discussed with our CCG colleagues. The next steps

will involve identifying priority areas to begin the implementation of Health in All Policies, including how we will measure the impact.

- Performance of adults with learning disabilities in paid employment has improved further in Quarter 1 with 27 individuals now in paid employment. The Greater Manchester Learning Disability Strategy 100 Day Challenge, launching in October, will further support this work with a Taskforce focusing on paid employment for people with learning disabilities.
- The level of requests for new support from Adult Social Care and the rate of new clients progressing to an assessed service have both reduced this quarter, continuing a consistent trend over the last year, which points to the effectiveness of preventative support in the community.
- The numbers of safeguarding adults concerns and enquiries went up steadily throughout last year. There was a further slight increase in the number of concerns in Quarter 1 with Bolton's performance now close to the regional average. Bolton's rate of Section 42 enquiries has been lower than our comparators for some time, but with another increase in Quarter 1 following a gradual rise in enquiries during last year is bringing local performance nearer to the regional average.

### 1.4 Ageing Well

The ageing well dashboard focuses on services for older people, specifically on factors that affect their overall health and services that support their independence. Key issues highlighted in this quarter's performance include:

- Recent improvements in data quality have enabled more accurate and robust measurement and monitoring of the average number of hours of home care commissioned. As a result, the number of home care hours commissioned are higher, as they show the additional hours where doubling up on staff is needed for some support, for example lifting them out of bed.
- In another refinement, the calculation of the rate of service users receiving home care has changed. This is due to the definition being broadened to include wider community support. The result is that figures are higher, which is positive as it evidences that a greater number of people are being supported in the community, as opposed to having to enter institutional care. Adjustments to comparator figures are expected as other areas, particularly in Greater Manchester, review their approach.
- CQC ratings of Bolton community based social care services continue to show strong performance, with 92.1% rated good or better, down slightly from 94.7% reported in Quarter 4, but still well above the target of 85%. The proportion of Bolton care homes rated Good or better remains just below 80% but has improved slightly.

## 2. Performance Dashboards

# People Services Profile - Start Well

## Quarter 1 2019/20

### Performance Headlines

The most notable new national data this quarter relates to children with SEND. This covers the period to the end of the 2018 calendar year. During 2018 there was an improvement in the rate of plans issued on time, and Bolton is in third quartile on the national data for this time period. National data suggests that Bolton now has a slightly higher proportion of its children with an EHCP than the national average but a lower proportion of children with SEND support.
The proportion of children benefitting from funded early education fell slightly - this was also the case nationally. Bolton remains in the third quartile but near to the boundary with second quartile.

Fluctuations in the monthly referral rates have continued, The local data for Q1 has seen a decrease from the previous quarter and is now lower than the published data for 2017/18, but is above the latest published national and north west data. The percentage of re-referrals within 12 months of the previous referral remains stable compared to previous quarterly data.

The local data for this quarter has seen a significant decrease in those subject to a CPP and is now lower than the published data for 2017/18 and is also below the latest available comparator data.

Q1 has shown a decrease in the rate of LAC, this is after a period of increases over the previous quarters. However this is above the same period last year and above all the national and statistical neighbour comparator data.

The local data for Q1 has seen an increase from the previous quarter in the number of LAC adopted. This is now above the previous years published data and above the latest available comparator data.

The local data for Q1 has seen a further increase in the number of LAC with 3 or more placements during the year, continuing the upward increase in rates that has been seen over the last few years in Bolton. However this is still below the latest available comparator data. This increase is in the context that the number of LAC with 1 placement has decreased.

### Performance Indicators - Start Well

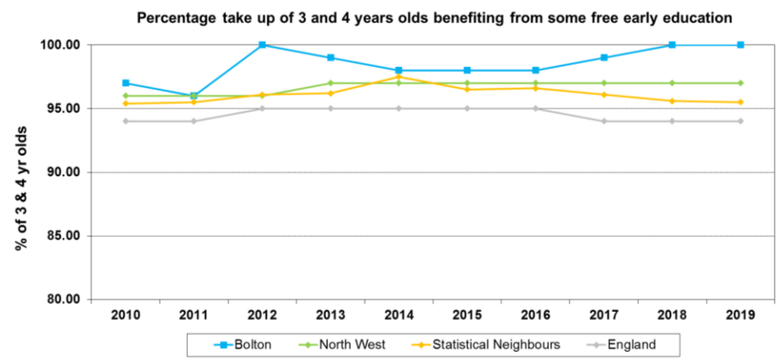
| PI Ref | Performance Indicator | Annual Data | | | | Local Data | | | | | Target | Breakdown of comparators at Appendix B | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | 16/17 | 17/18 | 18/19 | Direction of Travel | Qtr 1 19/20 | Qtr 2 19/20 | Qtr 3 19/20 | Qtr 4 19/20 | Direction of travel | 18/19 | Eng | Comparator | Rank / Quartile |
| SW1 | % pupils achieving a good level of development at EYFS | 66.1 | 67.5 | | ↔ | Annual Data | | | | | 67.0 | 71.5 | 69.7 | Eng 135 |
| SW2 | % of all pupils achieving the expected standard in Reading, Writing and Maths at KS2 | 61.0 | 66.0 | | ↑ | Annual Data | | | | | 57.3 | 65.0 | 62.1 | Eng = 59 |
| SW3 | Average Attainment 8 score per pupil | 43.7 | 44.6 | | ↔ | Annual Data | | | | | 50.0 | 44.5 | 44.9 | Eng 107 |
| SW4 | Average Progress 8 score per pupil | -0.3 | -0.1 | | ↑ | Annual Data | | | | | -0.1 | 0.0 | -0.1 | Eng 99 |
| SW5 | % of primary school children persistently absent from school | 8.6 | 10.2 | | ↑ | Annual Data | | | | | 8.2 | 8.7 | 9.3 | Eng 130 |
| SW6 | % of secondary school children persistently absent from school | 13.7 | 15.2 | | ↑ | Annual Data | | | | | 11.8 | 13.9 | 14.4 | Eng 114 |
| SW7 | Percentage of final EHCPs (including exception cases) issued within 20 weeks | 63.1 | 45.0 | 51.7 | ↑ | | | | | | TBC | 58.0 | 46.6 | Eng 96 |
| SW8 | % of eligible 2 year old children benefiting from funded early education places | 65.0 | 72.0 | 70.0 | ↔ | Annual Data | | | | | TBC | 68.0 | 69.6 | Eng 74 |
| SW9 | % pupils in primary schools judged by Ofsted to be good or outstanding at end of quarter | 97.2 | 90.0 | 88.7 | ↔ | 89.8 | | | | ↔ | TBC | 86.4 | 82.6 | Eng 73 |
| SW10 | % of pupils in secondary schools judged by Ofsted to be good or outstanding at end of quarter | 81.3 | 79.5 | 73.4 | ↓ | 70.1 | | | | ↔ | TBC | 78.5 | 71.2 | Eng 79 |
| SW11 | Rate (per 10,000) of referrals to social care | 656.0 | 602.1 | | ↓ | 596.0 | | | | ↔ | TBC | 552.5 | 659.6 | |
| SW12 | Rate (per 10,000) subject to a CPP | 33.2 | 39.3 | | ↑ | 38.4 | | | | ↓ | TBC | 45.3 | 65.9 | |
| SW13 | Rate (per 10,000) of Looked After Children | 87.0 | 91.0 | | ↔ | 94.7 | | | | ↔ | 81.0 | 64.0 | 85.0 | |
| SW14 | % of LAC adopted | 23.0 | 21.0 | | ↓ | 24.0 | | | | ↑ | TBC | 13.0 | 15.9 | Eng 12 |
| SW15 | % of LAC with 3 or more placements during the year | 8.0 | 8.0 | | ↔ | 8.9 | | | | ↑ | TBC | 10.0 | 9.6 | Eng 19 |
| SW16 | Smoking status at time of delivery | 13.2 | 14.6 | | ↑ | Annual Data | | | | | TBC | 10.8 | 15.2 | SN 8 |
| SW17 | Breastfeeding prevalence at 6-8 weeks | 40.8 | 39.5 | | ↔ | Annual Data | | | | | 41.8 | 42.7 | 34.4 | SN 3 |

### Key

- Ranked 1st Quartile
- Bolton Target hit / Ranked 2nd Quartile
- Within 5% of Bolton Target / Ranked 3rd Quartile
- More than 5% below Bolton Target / Ranked 4th Quartile
- ↑ 5% or more above baseline (where high performance is good)
- ↑ 5% or more above baseline (where low performance is good)
- ↔ Performance between 5% above or 5% below baseline
- ↓ 5% or more below baseline (where low performance is good)
- ↓ 5% or more below baseline (where high performance is good)

**SN = Statistical Neighbour**

### Data Spotlight




### Finance

| Service | Net Budget | Outturn | Combined Re-Allocated | Year End Variance |
|---|---|---|---|---|
| **Local Authority Budgets** | **£000s** | **£000s** | **£000s** | **£000s** |
| | | | | |
| | | | | |
| **Children's Services** | | | | |
| Education & Learning Division | 5,250 | 5,142 | | **-108** |
| Staying Safe Division | 32,113 | 38,725 | | **6,612** |
| Children's Transport | 3,506 | 3,709 | | **203** |
| CH Element of Combined Services | | | -547 | **-547** |
| **Subtotal** | **40,869** | **47,576** | **-547** | **6,160** |

# People Services Profile - Live Well

## Quarter 1 2019/20

### Performance Headlines

The level of requests for new support from Adult Social Care and the rate of new clients progressing to an assessed service have both reduced this quarter, continuing a consistent trend over the last year, which points to the effectiveness of preventive support in the community.

The numbers of safeguarding adults concerns and enquiries went up steadily throughout last year. There was a further slight increase in the number of concerns in Quarter 1 with Bolton's performance now close to the regional average. Bolton's rate of Section 42 enquiries has been lower than our comparators for some time, but with another increase in Quarter 1 following a gradual rise in enquiries during last year is bringing local performance nearer to the regional average.

The Data Spotlight below features the Making Safeguarding Personal (MSP) measure which focuses on the personalised outcomes desired by people who may have been abused. Performance on this indicator improved throughout 2018-19. In the last two months of the year there were only a small proportion of cases where the individual's outcomes were not achieved, with outcomes fully achieved for 90% of people in March.

### Performance Indicators - Live Well

| PI Ref | Performance Indicator | Annual Data | | | | Local Data | | | | | Target 18/19 | Breakdown of comparators at Appendix B | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | 16/17 | 17/18 | 18/19 | Direction of travel | Qtr 1 19/20 | Qtr 2 19/20 | Qtr 3 19/20 | Qtr 4 19/20 | Direction of travel | | Eng | Comparator | Rank / Quartile |
| LW1 | % YP academic age 16 and 17 NEET | 2.6 | 3.5 | | ↑ | Annual Data | | | | | 3.0 | 2.7 | 3.5 | Eng 113 |
| LW2 | Number of Requests for Support Received from New Clients, per 10,000 Population | 496.6 | 534.7 | | ↑ | 447.4 | | | | ↓ | TBC | | | |
| LW3 | Number of new clients progressing to an assessed service per 10,000 Population | 76.0 | 84.3 | | ↑ | 72.8 | | | | ↓ | TBC | | | |
| LW4 | Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes | 33.9 | 18.9 | | ↓ | Annual Data | | | | | TBC | 14.0 | 17.2 | Eng 119 |
| LW5 | Proportion of Safeguarding Concerns per 100,000 of the population | 391.6 | 858.5 | | ↑ | 1153.7 | | | | ↑ | TBC | 902.0 | 1100.0 | |
| LW6 | Proportion of Safeguarding Enquiries (S42) per 100,000 of the population | 173.3 | 253.5 | | ↑ | 314.7 | | | | ↔ | TBC | 343.0 | 411.0 | |
| LW7 | Proportion of Section 42 Enquiries where the Risk is either reduced or removed | | 71.3 | | ↔ | 90.0 | | | | ↔ | TBC | 90.5 | 90.4 | |
| LW8 | % of adults with learning disabilities in paid employment | 2.0 | 2.3 | | ↑ | 3.8 | | | | ↑ | 3.1 | 6.0 | 4.3 | Eng 131 |
| LW9 | Percentage of physically active adults | 60.3 | 61.1 | | ↔ | Annual Data | | | | | TBC | 34.0 | | |
| LW10 | Life expectancy (Male) (PHOF 0.1ii) | 77.8 | | | ↔ | Annual Data | | | | | TBC | 79.6 | 78.0 | SN =9 |
| LW11 | Life expectancy (Female) (PHOF 0.1ii) | 81.6 | | | ↔ | Annual Data | | | | | TBC | 83.1 | 81.6 | SN 9 |
| LW12 | Gap in the employment rate between those with a long-term health condition and the overall employment rate | 16.1 | 15.6 | | ↔ | Annual Data | | | | | 26.4 | 11.5 | 12.8 | SN 11 |

### Key

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- Bolton Target hit / Ranked 2nd Quartile
- Within 5% of Bolton Target / Ranked 3rd Quartile
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- ↑ 5% or more above baseline (where low performance is good)
- ↔ Performance between 5% above or 5% below baseline
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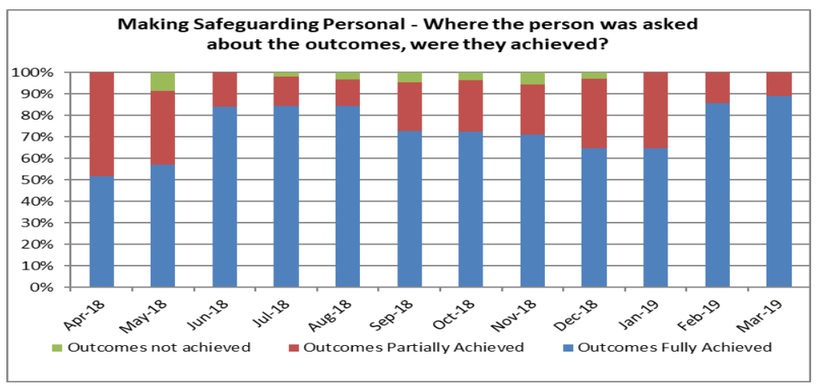
### Data Spotlight




### Finance

| Service | Net Budget | Outturn | Year End Variance |
|---|---|---|---|
| **Public Health Budget** | **£000s** | **£000s** | **£000s** |
| | | | |
| **Public Health** | | | |
| Public Health Core | 4,017 | 3,880 | **-137** |
| Substance Misuse | 3,367 | 3,342 | **-25** |
| Children and Young People | 7,903 | 7,903 | **0** |
| Primary Care | 479 | 479 | **0** |
| Sexual Health | 1,792 | 1,832 | **40** |
| Non-Commissioned | 273 | 273 | **0** |
| Network Communities | 81 | 82 | **1** |
| | | | |
| **Total Public Health Budget** | **17,912** | **17,791** | **-121** |

# People Services Profile - Age Well

## Quarter 1 2019/20

### Performance Headlines

There have been changes to the methodology in calculating the average number of hours of home care commissioned and to the proportion of service users receiving home care. Both measures were showing Bolton's performance as being slightly below the North West averages. The figures are now higher but are more meaningful, and adjustments to comparator figures are expected as other areas, particularly in Greater Manchester, review their approach. Improvements in data quality mean that the number of home care hours commissioned now includes the additional hours where two staff are required to provide support. The proportion of service users receiving home care has risen due to the definition being broadened to include wider community support. See Data Spotlight below.

CQC ratings of Bolton community based social care services continue to show strong performance, with 92.1% rated good or better, down slightly from 94.7% reported in Quarter 4, but still well above the target of 85%. The proportion of Bolton care homes rated Good or better

### Performance Indicators - Age Well

| PI Ref | Performance Indicator | Annual Data | | | | Local Data | | | | | Target 18/19 | *Breakdown of comparators at Appendix B* | | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | 16/17 | 17/18 | 18/19 | Direction of travel | Qtr 1 19/20 | Qtr 2 19/20 | Qtr 3 19/20 | Qtr 4 19/20 | Direction of travel | | Eng | Comparator | Rank / Quartile |
| AW1 | Emergency hospital admissions due to falls in people aged 65 and over | 1903.0 | 1920.0 | | ↔ | Annual Data | | | | | 2034.0 | 2170.0 | 2175.8 | SN 4 |
| AW2 | Premature CVD mortality | 97.7 | | | ↑ | Annual Data | | | | | TBC | 73.5 | 92.2 | SN 12 |
| AW3 | Flu vaccinations in 65+ | 72.5 | 75.0 | | ↔ | Annual Data | | | | | TBC | 72.6 | 73.6 | SN 5 |
| AW4 | Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes | 773.6 | 971.1 | | ↑ | Annual Data | | | | | TBC | 585.6 | 737.8 | Eng 148 |
| AW5 | The % of older people who were still at home 91 days after discharge from hospital into reablement/rehabilitation | 62.9 | 77.6 | | ↑ | Annual Data | | | | | 80.0 | 82.9 | 84.6 | Eng 122 |
| AW6 | % of CQC-registered Care Homes rated Good or Better by CQC | 89.3 | 88.0 | | ↔ | 78.8 | | | | ↔ | 90.0 | 82.5 | | NW 4 |
| AW7 | % of CQC-registered Community Based Adult Social Care Services rated Good or Better by CQC | 87.0 | 93.3 | | ↑ | 92.1 | | | | ↔ | 85.0 | 87.0 | | |
| AW8 | Home Care - Average Hours commissioned per 10,000 population | | 524.9 | 825.2 | ↔ | 859.4 | | | | ↔ | TBC | | 722.6 | |
| AW9 | % of service users receiving Home Care | | 31.7 | 38.8 | ↔ | 40.2 | | | | ↔ | TBC | | 34.7 | |
| AW10 | % of carers receiving self-directed support | 99.6 | 100.0 | | ↔ | 99.3 | | | | ↔ | 95.0 | 83.4 | 90.6 | Eng =1 |
| AW11 | Delayed Transfers of care attributable to Adult Social Care per 100,000 population | 6.5 | 4.6 | | ↓ | Annual Data | | | | | TBC | 4.3 | 6.3 | Eng 110 |

### Key

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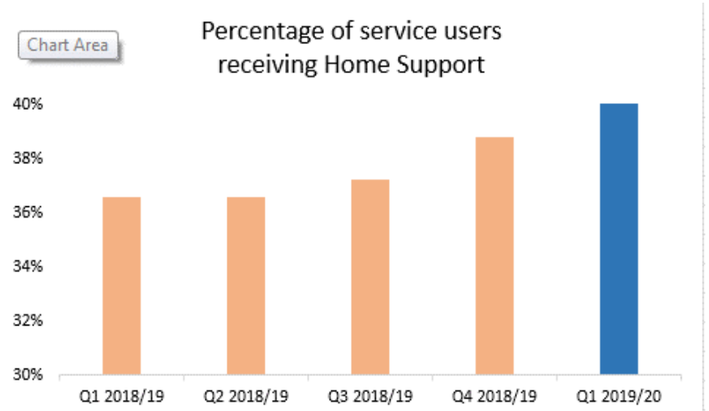
### Data Spotlight



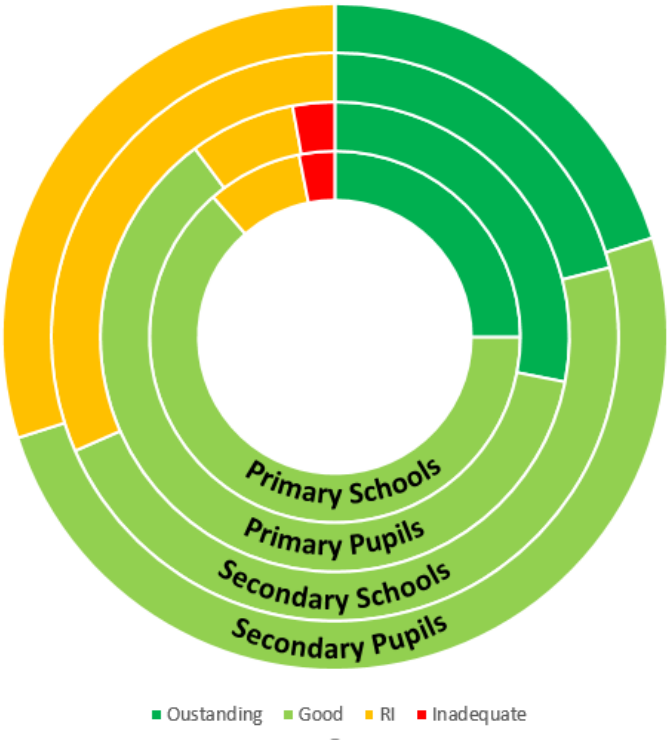

### Finance

| Service | Net Budget | Outturn | Combined Re-Allocated | Year End Variance |
|---|---|---|---|---|
| **Local Authority Budgets** | **£000s** | **£000s** | **£000s** | **£000s** |
| | | | | |
| **Adult Services** | | | | |
| Older Adults | 16,996 | 17,813 | | **817** |
| Integrated Services | -605 | -960 | | **-355** |
| Adults Under 65 - LD/MH/PD | 31,520 | 35,275 | | **3,755** |
| Care Management | 7,426 | 7,602 | | **176** |
| Supporting People | 1,149 | 1,149 | | **0** |
| AD Element of Combined Services | | | -2,460 | **-2,460** |
| **Subtotal** | **56,486** | **60,879** | **-2,460** | **1,933** |

## 3. External judgements of Bolton services and provision

### 3.1 Ofsted Judgements on Bolton Settings for Children

Bolton is ranked 78th in the country at the end of Quarter 1 with 88.5% of primary schools judged to be good or outstanding. On this measure Bolton remains above the England average of 87.1%. On the measure for the proportion of pupils attending a good or outstanding school, Bolton is ranked 60th in the country and remains above the England average. 89.8% of Bolton primary pupils attend a good or outstanding school compared to 86.8% nationally. Bolton's secondary schools now rank 105th in the country with 68.4% of secondary schools judged to be good or outstanding, with 70.1% of secondary pupils in Bolton attending a good or outstanding school.




The detail of the new inspection framework for schools which will come into operation from September 2019 has been confirmed. Ofsted has confirmed that schools will be judged against the following areas:

- Quality of Education
- Personal Development
- Behaviour and Attitudes
- Schools' Leadership and Management

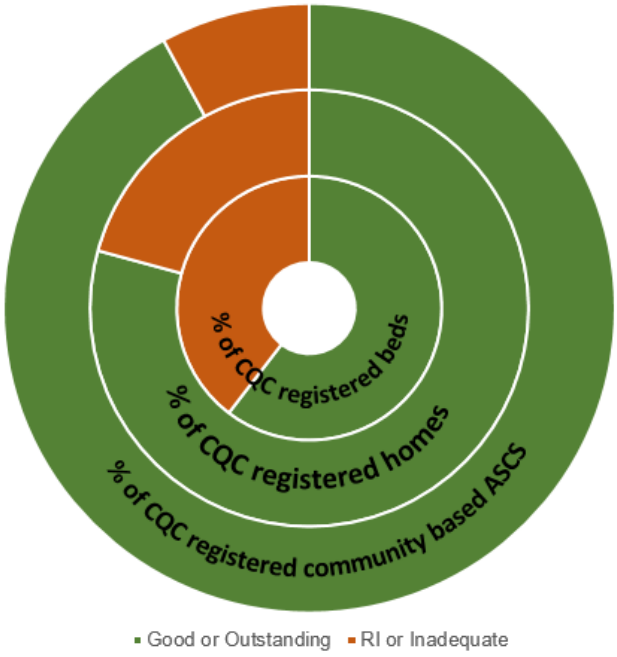
Ofsted has given an undertaking that the introduction of the new framework will not see a raising of the bar that schools are required to pass to secure a “Good” rating.

The Department’s Connexions service has received an external review through the Matrix assessment scheme. This was positive, with excellent feedback on the quality of the service provided.

### 3.2 CQC inspections of care providers in Bolton

At the end of Quarter 1, 92.1% of Bolton CQC registered community-based adult social care services were judged to be good or outstanding, maintaining strong performance.

79.25% of Bolton CQC registered homes are judged to be good or outstanding, this is a slight increase on previous performance on this measure. Although the number of registered homes rating as ‘requires improvement’ has not changed, the increase in performance is due to a new inspection of a registered home being rated as ‘good’. CQC data enables the translation of the ratings of homes into number of beds (places) for people supported in care homes across the Borough. 60.4% of registered beds are in homes judged to be good or outstanding, this is the same as the previous month. The two nursing homes recently rated in the previous quarter as ‘requires improvement’ are both very large homes, with a total of 300 beds between them.




Further detail on judgements of care provision in Bolton is available at **Appendix A**.

### 3.3 Local Authority / Local Area Inspections

Ofsted's programme of inspections of Local Authority Children's Services (ILACS) has continued, 58 reports have been published since the start of the new framework with 58 of those being graded as "Outstanding" or "Good" overall. Focussed visits have continued across various themes, with the majority being against the themes of; Contact, Referral and Assessment, Children in Need/Children on Child Protection Plans and the Front Door.

Ofsted's SEND inspections and re-visits have continued throughout the quarter. To date 93 authorities have been inspected against the SEND framework.

The JTAI framework guidance was updated in May, the main change being the removal of the details about inspection timelines, these details are set out in the specific deep dive theme guidance. The JTAI inspection 'deep dive' theme guidance on Child Exploitation has also been updated to cover both sexual and criminal exploitation. The previous guidance referred specifically to sexual abuse.

The JTAI inspection 'deep dive' theme guidance on children and young people living with mental ill health has been released. The publication confirms that this guidance will be used from September 2019 to evaluate children and young people's experiences of living with mental ill health with a focus on those aged 10 to 15 years old.

## 4. Equality Impact Assessment

This report is for information purposes only and therefore does not require an Equality Impact Assessment.

## 5. Recommendations

Children's Services Scrutiny Committee is recommended to:

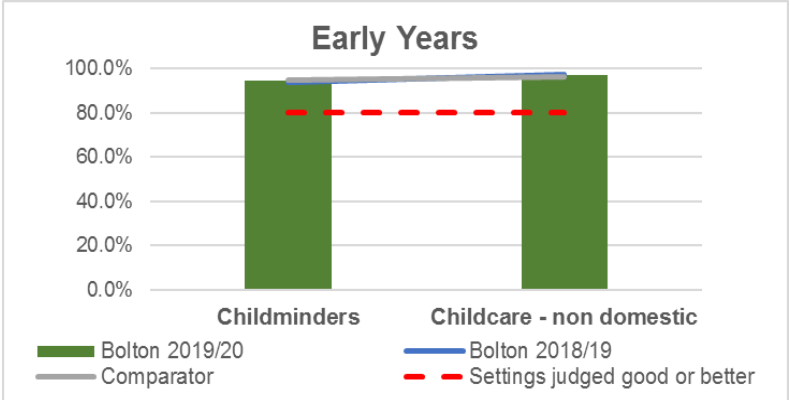
- Note the content of the report.

## Appendix A - External Quality Assessment

### Latest Ofsted and CQC Judgements on Bolton Settings

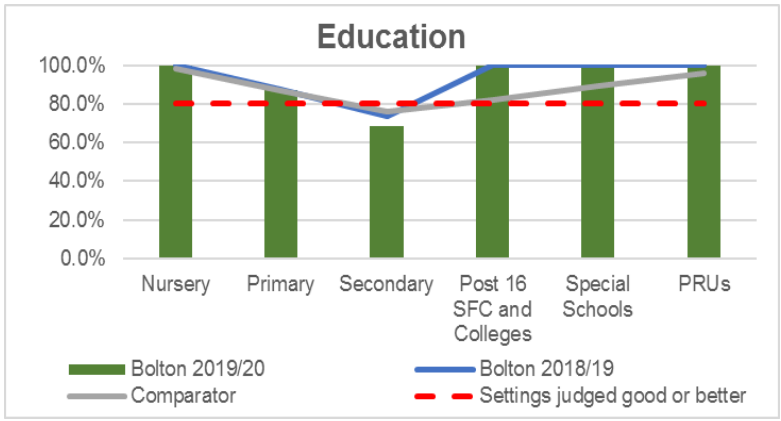
## Early Years

| | 2018/19 | 2019/20 | Comparator |
|---|---|---|---|
| Childminders | 93.9% | 94.6% | 94.7% |
| Childcare - non domestic | 97.6% | 97.0% | 96.5% |



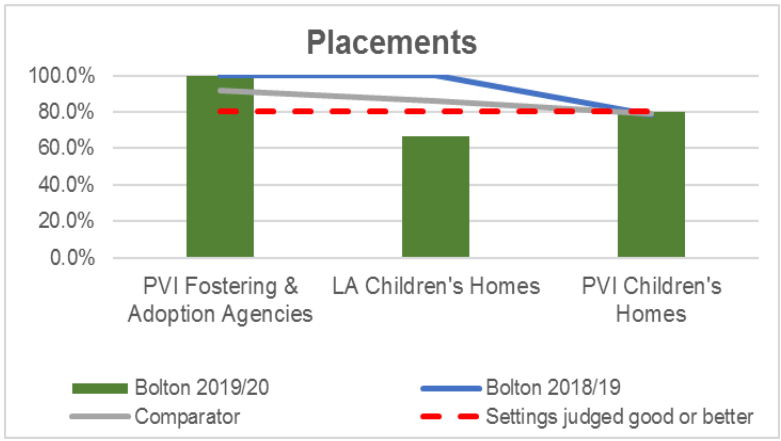

## Education

| | 2018/19 | 2019/20 | Comparator |
|---|---|---|---|
| Nursery | 100.0% | 100.0% | 98.0% |
| Primary | 87.5% | 87.1% | 86.8% |
| Secondary | 73.7% | 68.4% | 75.9% |
| Post 16 Education | 100.0% | 100.0% | 82.0% |
| Special Schools | 100.0% | 100.0% | 89.0% |
| PRUs | 100.0% | 100.0% | 96.0% |



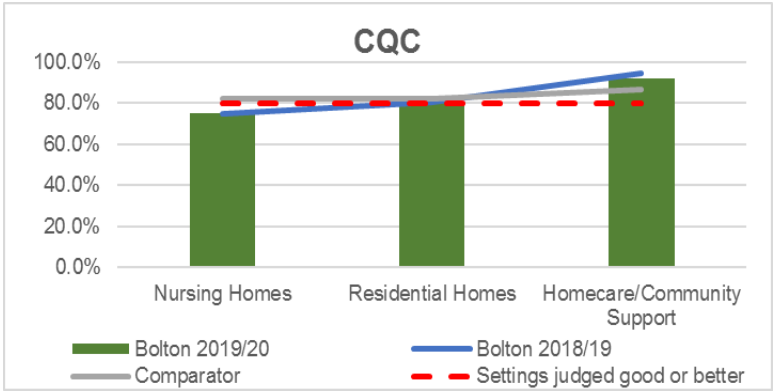

## Placements

| | 2018/19 | 2019/20 | Comparator |
|---|---|---|---|
| PVI Fostering and Adoption Agencies | 100.0% | 100.0% | 91.6% |
| LA Children's Homes | 100.0% | 66.7% | 86.0% |
| PVI Children's Homes | 78.6% | 80.0% | 79.0% |




## CQC

| | 2018/19 | 2019/20 | Comparator |
|---|---|---|---|
| Nursing Homes | 75.0% | 75.0% | 82.5% |
| Residential Homes | 80.6% | 81.1% | 82.5% |
| Homecare / Community Support | 94.7% | 92.1% | 86.9% |



## Appendix B – Performance Dashboards – Metadata

| Coding | Performance Indicator | Data Source | New data this quarter? | Comparator Group Average | Rank |
|---|---|---|---|---|---|
| SW1 | % pupils achieving a good level of development at EYFS | Department for Education | | SN(1) | Eng |
| SW2 | % of all pupils achieving the expected standard in Reading, Writing and Maths at KS2 | Department for Education | | SN(1) | Eng |
| SW3 | Average Attainment 8 score per pupil | Department for Education | Y | SN(1) | Eng |
| SW4 | Average Progress 8 score per pupil | Department for Education | Y | SN(1) | Eng |
| SW5 | % of primary school children persistently absent from school | Department for Education | Y | SN(1) | Eng |
| SW6 | % of secondary school children persistently absent from school | Department for Education | Y | SN(1) | Eng |
| SW7 | Percentage of final EHCPs (including exception cases) issued within 20 weeks | Department for Education | | *None* | Eng |
| SW8 | % of eligible 2 year old children benefiting from funded early education places | Department for Education | | SN(1) | Eng |
| SW9 | % pupils in primary schools judged by Ofsted to be good or outstanding at end of quarter | Watchsted | Y | SN(1) | Eng |
| SW10 | % of pupils in secondary schools judged by Ofsted to be good or outstanding at end of quarter | Watchsted | Y | SN(1) | Eng |
| SW11 | Rate (per 10,000) of referrals to social care | Department for Education | Y | SN(1) | Not set by DFE |
| SW12 | Rate (per 10,000) subject to a CPP | Department for Education | Y | SN(1) | Not set by DFE |
| SW13 | Rate (per 10,000) of Looked After Children | Department for Education | Y | SN(1) | Not set by DFE |
| SW14 | % of LAC adopted | Department for Education | Y | SN(1) | Eng |

| | | | | | |
|---|---|---|---|---|---|
| SW15 | % of LAC with 3 or more placements during the year | LAIT | Y | SN[1] | Eng |
| SW16 | Smoking status at time of delivery | Public Health Outcomes Framework indicator | | SN[2] | SN[2] |
| SW17 | Breastfeeding prevalence at 6-8 weeks | Public Health Outcomes Framework indicator | | SN[2] | SN[2] |
| LW1 | % YP academic age 16 and 17 NEET | Department for Education | | SN(1) | SN(1) |
| LW2 | Number of Requests for Support Received from New Clients, per 10,000 Population | Local systems | | None | None set |
| LW3 | Number of new clients progressing to an assessed service per 10,000 Population | Local systems | | None | None set |
| LW4 | Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes | NHS Digital (ASCOF) / Local systems | | Eng | Eng |
| LW5 | Proportion of Safeguarding Concerns per 100,000 of the population | Local systems | | NW | None set |
| LW6 | Proportion of Safeguarding Enquiries (S42) per 100,000 of the population | Local systems | | NW | None set |
| LW7 | Proportion of Section 42 Enquiries where the Risk is either reduced or removed | Local systems | | NW | None set |
| LW8 | % of adults with learning disabilities in paid employment | NHS Digital / Local systems | | NW | Eng |
| LW9 | Adults (aged 16+) who have taken part in sport and physical activity at least twice in the last 28 days | Active Lives | | SN(5) | SN(5) |
| LW10 | Life expectancy (Male) (PHOF 0.1ii) | PHOF | Y | SN(5) | SN(5) |
| LW11 | Life expectancy (Female) (PHOF 0.1ii) | PHOF | Y | SN(5) | SN(5) |
| LW12 | Gap in the employment rate between those with a long-term health condition and the overall employment rate | Active Lives | Y | SN(5) | SN(5) |
| AW1 | Emergency hospital admissions due to falls in people aged 65 and over | Public Health Outcomes Framework indicator | Y | SN(2) | SN(2) |
| AW2 | Premature CVD mortality | Public Health Outcomes Framework indicator | | SN(3) | SN(3) |

| | | | | | |
|---|---|---|---|---|---|
| AW3 | Flu vaccinations in 65+ | Public Health Outcomes Framework indicator | | SN(4) | SN(4) |
| AW4 | Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes | NHS Digital (ASCOF) | | NW | Eng |
| AW5 | The % of older people who were still at home 91 days after discharge from hospital into reablement/rehabilitation | NHS Digital (ASCOF) | | NW | Eng |
| AW6 | % of CQC-registered homes rated Good or Better by CQC | CQC | Y | NW | NW |
| AW7 | % of CQC-registered Community Based Adult Social Care Services rated Good or Better by CQC | CQC | Y | None | None set |
| AW8 | Home Care - Average Hours commissioned per 10,000K population | NWADASS | Y | NW | None set |
| AW9 | % of service users receiving Home Care | NWADASS | Y | NW | None set |
| AW10 | % of carers receiving self-directed support | NHS Digital (ASCOF) | Y | NW | Eng |
| AW11 | Delayed Transfers of care attributable to Adult Social Care per 100,000 population | NHS England/ONS | | NW | Eng |

## Breakdown of Comparators

| SN(1) | |
|---|---|
| Bolton | LW1 |
| Calderdale | |
| Derby | SW1 |
| Dudley | SW2 |
| Kirklees | SW3 |
| Medway | SW4 |
| Rotherham | SW5 |
| Sheffield | SW6 |
| Tameside | SW9 |
| Telford and Wrekin | SW10 |
| Walsall | SW11 |
| | SW12 |
| | SW13 |
| | SW14 |
| | SW15 |

| SN(2) | |
|---|---|
| Bolton | AW1 |
| Bury | |
| Calderdale | SW16 |
| Derby | SW17 |
| Dudley | |
| Kirklees | |
| Oldham | |
| Plymouth | |
| Rochdale | |
| Rotherham | |
| Stockton-on-Tees | |
| Stoke-on-Trent | |
| Tameside | |
| Telford and Wrekin | |
| Walsall | |
| Wigan | |

| SN(3) | |
|---|---|
| Bolton | AW2 |
| Bury | |
| Calderdale | |
| Coventry | |
| Derby | |
| Kirklees | |
| Medway | |
| Oldham | |
| Rochdale | |
| Rotherham | |
| Salford | |
| Stockton-on-Tees | |
| Stoke-on-Trent | |
| Tameside | |
| Telford and Wrekin | |
| Wigan | |

| SN(4) | |
|---|---|
| Bolton | AW3 |
| Bury | |
| Calderdale | |
| Derby | |
| Dudley | |
| Kirklees | |
| Medway | |
| Oldham | |
| Plymouth | |
| Rochdale | |
| Stockton-on-Tees | |
| Stoke-on-Trent | |
| Tameside | |
| Telford and Wrekin | |
| Walsall | |
| Wigan | |

| SN(5) | |
|---|---|
| Bolton | LW9 |
| Bury | LW10 |
| Calderdale | LW11 |
| Coventry | LW12 |
| Derby | |
| Kirklees | |
| Medway | |
| Oldham | |
| Plymouth | |
| Rochdale | |
| Rotherham | |
| Stockton-on-Tees | |
| Stoke-on-Trent | |
| Tameside | |
| Telford and Wrekin | |
| Wigan | |

| NW | |
|---|---|
| Bolton | AW4 |
| Blackburn (324) | AW5 |
| Blackpool (325) | AW6 |
| Bury (305) | AW7 |
| Cheshire East (326) | AW10 |
| Cheshire West And Chester (327) | AW11 |
| Cumbria (102) | |
| Halton (321) | LW6 |
| Knowsley (315) | LW7 |
| Lancashire (323) | LW8 |
| Liverpool (316) | |
| Manchester (306) | |
| Oldham (307) | |
| Rochdale (308) | |
| Salford (309) | |
| Sefton (317) | |
| St Helens (318) | |
| Stockport (310) | |
| Tameside (311) | |
| Trafford (312) | |
| Warrington (322) | |
| Wigan (313) | |
| Wirral (319) | |