

**ADULT AND COMMUNITY SERVICES SCRUTINY
COMMITTEE**

5TH OCTOBER 2010

Present – Councillors Greenhalgh (Chairman), Hall (Vice Chairman), P. Allen, Burrows, A. Connell (as substitute for Councillor Clare), M. Connell, Francis, Lord , Mistry (substitute for Councillor Chadwick), Rushton and D. Wilkinson (as substitute for Councillor Mrs. Rothwell).

Lay Members

Mrs. E. Tatman and Mr. J. Firth.

Also in Attendance:

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| Councillor Sherrington | - | Executive Member for Adult Services |
| Mr J Rutherford | - | Director of Adult and Community Services |
| Ms E Miller | | Assistant Director – Strategy and Commissioning |
| Mr. A. Kilpatrick | - | Chief Officer for Health and Social Care |
| Mrs. S. Crossley | - | Assistant Director – Adults and community Services |
| Mr. M. Devargas | - | Assistant Director of Corporate Resources |
| Mr J. Addison | - | Principal Performance and Scrutiny Officer |

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Apologies for absence were received from Councillors Clare, Chadwick and Morgan and Mr. G. Evans.

Councillor Greenhalgh in the Chair

16. MINUTES OF THE PREVIOUS MEETING

The minutes of the meeting of the Committee held on 17th August, 2010 were approved as a correct record.

17. DECISION MONITORING REPORT

The Director of the Chief Executive's Department submitted a report detailing the progress of decisions previously taken by this Scrutiny Committee.

Members received information in regard to the award of the tender for the Municipal funeral scheme.

Resolved – That the report and supporting information, be noted.

18. ANNUAL WORK PROGRAMME

The Director of the Chief Executive's Department submitted a report which informed Members of the Committee's indicative work programme for 2010/11.

Resolved – That, the 2010/11 work programme be approved.

19 PUTTING PEOPLE FIRST – PROJECTS 1-8 UPDATE

Mr. Andrew Kilpatrick, Chief Officer for Health and Social Care, gave a presentation to the Committee regarding the general performance of the Adult and Community Services Department in meeting its obligations in regard to the personalisation agenda and advised of the level of take up of personalised budgets.

The presentation provided detailed information on the following projects:-

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- Project 1: Access to Information, Advice and Guidance;
- Project 3: Self Directed Support;
- Project 4: Eligibility and Fairer Charging;
- Project 5: Model of Provision and Need;
- Project 6: Commissioning Strategies;
- Project 7: Review of Commissioned Services (including supported housing, extra care ,home care and reablement, preventative, day care and day services, respite, and contract negotiations); and
- Project 8: Market Development Framework.

Members were advised that Project 2: Single User Record had yet to commence

Members also viewed “Hazel’s Story” a case study outlining how a main carer employed support workers to help in the daily routine of caring for an Alzheimer’s sufferer and which was part of a CD “Living Your Life, Your Way” issued by the Department of Health.

Following the presentation Members sought clarification/further information on the following issues:

- In relation to Project 3 – Self Directed Support whether the planned pilot scheme due to commence on 4th October, 2010, would be co-terminus with the Bolton South East Parliamentary Boundary; the projected timescales for the pilot project and what indicators would be used to judge the success or otherwise of the pilot;
- The distinction between direct and indirect payments;
- The processes involved in ensuring quality of providers outlined in Project 8 Market Development Framework;
- The accuracy of the forecasting models used in Project 5 Model of Provision and Need;
- The level of training given to Personal Assistants as detailed in Project 7 Review of Commissioned Services – Home Care and Reablement;
- The use of advocates in the process;

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- How the process would work for people with specialist needs; and
- What measures were in place to measure take up of services especially in deprived areas.

Resolved – (i) That the presentation, together with information provided at the meeting as a result of Members questions, be noted.

(ii) That further reports be submitted, as appropriate, to ensure that the Committee was kept appraised of all ongoing developments in the Putting People First Programme.

(iii) That a report be submitted, as appropriate, appraising the Committee of the results of the pilot project undertaken in Bolton South East in relation to Project 3: Self Directed Support.

20. UPDATE ON EMPLOYMENT OPPORTUNITIES FOR ADULTS WITH DISABILITIES

The Director of Adult and Community Services submitted a report advising that, at its meeting on 17th August, 2010, the Committee requested further information on one of the Department's key performance indicators, NI 146, Employment Opportunities for Adults with Learning Disabilities.

Members were advised that work on developing opportunities and preparation for work for disabled people continued through the Employment Subgroup of the Disability Partnership.

To date, 9 young people had completed a work preparation programme (Powerwave) and were currently progressing to registration for work; one member of this group had secured a full-time paid position at the Powerwave service

A dedicated member of staff was working with individuals in the above group together with their families to address issues along the employment pathway.

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One to one support and advice was available; a personal assessment was completed and appropriate training given e.g. CV completion, interview techniques etc

The quarterly target of registering 5 people with disabilities for work had been exceeded with 12 people being registered between April and July.

Raising awareness with local employers and supporting them through their recruitment process; for example a Job Fair had been organised for 20 September, 2010, with an anticipated turnout of over 1000 people

More effective joint working had been set up with New Openings and BADGE, as well as with partner agencies

The report advised that Bolton College were currently offering 4 courses specifically linked to employment. To date, these courses had resulted in 43 work placements with 10 students having had 2 placements. Members were also advised that 18% of students with a disability were in some form of employment which was 11% greater than the national figure

The report concluded that future work would centre around:-

- developing and broadening the membership of the Employment Subgroup;
- recruiting more employers who were open to employing people with disabilities;
- developing more effective ways of job coaching for those people who had gained employment; and
- working in partnership with Welfare Rights to develop more comprehensive information regarding working and benefits

Resolved – That the report, together with information provided at the meeting as a result of Members questions, be noted.

21. QUARTERLY PERFORMANCE, AND BUDGET MONITORING REPORT – 2010/2011 QUARTER 1 REPORT

A report of the Director of Adult and Community Services was submitted which detailed the Adult and Community Services performance and budget position as at Quarter One of 2010/11 and highlighted areas for concern together with actions needed to address them.

The report advised that at Quarter One, 37 of the indicators that the Department was responsible for were available to report. There were a number of indicators for which information was not yet available either because they were reliant on data that was collected and reported by partners, they were reported on an annual basis or they were based on survey data which was not currently available at this point in the year. Of the 37 indicators available overall:

- 25 were on track (67.6%);
- 11 were off track (29.7%); and
- 1 was reported but had no target information (2.7%).

The majority of the indicators not yet available were Health related indicators collected by NHS Bolton.

The report advised that Adult and Community Services were maintaining good overall performance at Quarter One this year, however, following on from 2009/10, there continued to be areas of challenge across all three themes. Full details on indicators currently off track were provided.

The report went on to highlight various examples of good performance at Quarter One as follows:

- good continued progress on the Self Directed Support indicator with 21.5% of all adults, older

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people and carers receiving community based services now in receipt of Self Directed Support, which was a 1.4% increase on the 2009/10 outturn; and

- consistent improvements in relation to people supported to live independently through social services, in line with increases in the local population.

The report went on to provide a summary of financial performance as follows:

- there was a forecast over commitment of £2.5m against the £62.9m revenue budget;
- £2.7m of the £3.0m budget savings options had been achieved; and
- Capital programme spend was forecast at £3.1m against the original programme of £5.2m. However, £1.7m spend within the original programme of £5.2m had been put on hold for 2010/11.

Adult and Community Services held £1.1m of reserves.

Resolved – That the report, together with the information provided at the meeting as a result of Members questions, be noted.

22. MEMBERS' BUSINESS

The Committee received an extract of minutes of other meetings of the Council relevant to the remit of this Committee:-

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| a) | Executive Member for Adult and Community Services held on 1st and 29th September, 2010; and |
| b) | Page 7 of 9 |

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| | Greater Manchester West Mental Health Foundation Trust Joint Scrutiny Committee held on 20th September, 2010. |
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Resolved – That the minutes of various meetings be noted

(The meeting commenced at 6.00pm and ended at 7.25pm)

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NOTES