

**ADULT AND COMMUNITY SERVICES SCRUTINY
COMMITTEE**

1 DECEMBER 2009

Present – Councillors P Allen, Ayub (deputy for Iqbal), Burrows, L Byrne, Chadwick, Greenhalgh (Chairman), Hall, R Ronson, and R Silvester (deputy for Lord).

Co-opted Members:

Mr G Evans	- Age Concern, Bolton
Mrs E Tatman	- Bolton Arts Forum

Also in Attendance:

Councillor Sherrington	- Executive Member for Adult Services
Mr J Rutherford	- Director of Adult and Community Services
Ms E Miller	- Assistant Director – Strategy and Commissioning
Mr A Scott	- Policy Accountant
Mr J Gorton	- Asset Development Manager
Mrs S Wootton	- Senior Scrutiny Officer

Councillor Greenhalgh in the Chair

26. MINUTES OF THE PREVIOUS MEETING

The minutes of the previous meeting of the Adult and Community Services Scrutiny Committee held on 6 October 2009 were submitted.

Resolved – That the minutes be signed as a correct record.

27. DECISION MONITORING REPORT

The Director of the Chief Executive's Department submitted a report detailing the progress of decisions previously taken by this Scrutiny Committee.

Resolved – That the report be noted.

28. ANNUAL WORK PROGRAMME

The Director of the Chief Executive's Department submitted a report which puts forward a list of suggested issues which the Committee may wish to receive reports on or investigate further during the current Municipal Year.

Members were informed that this report could be updated at any time throughout the Municipal Year as it was a rolling document. Where Members had an item for the Scrutiny Committee, this would be considered and added to the Work Programme accordingly.

Resolved – That the Work Programme as now submitted be approved.

30. MICHAEL REPORT – PROGRESS TO DATE

Mr John Rutherford attended the meeting to provide the Scrutiny Committee with an update on the progress being made on the local responses to the recommendations of the Michael report and its associated developments.

Members were informed that the Michael report was published in autumn 2008 and included a number of recommendations as to how general health care services should be improved for people with learning disability and their carers. An Action Plan was put together which summarised the current position in respect of each of these recommendations that required local action. Following the drawing up of the Action Plan, the joint Ombudsman produced a report called 'Six Lives' which

H3

reported on investigations into the circumstances associated with the deaths of six people with learning disabilities. This included further recommendations for Primary Care Trusts (PCTs), provider trusts and local authorities. More recently, the Department of Health produced further guidance on the health responsibilities arising from the 'Valuing People Now' document, the updated national policy on learning disabilities.

Much work had been taking place with the Royal Bolton Hospital on the quality of care provided to people with disabilities whilst in hospital.

Resolved – (i) That Members welcomed the report

(ii) That the a further report be considered which provided information on how adults with learning disabilities were safeguarded if and when they entered the Criminal Justice System.

31. COMMUNITY LEISURE TRUST

Mr John Rutherford and Mr Jon Gorton attended the meeting to inform Members of the developments taking place within the Community Leisure Trust as well as providing an update, by way of a presentation.

Members were reminded that in 2001, there had been a review of Leisure Services, as it was deemed that the service being provided back then was poor and was unlikely to improve. Therefore, it was agreed to establish a public private partnership, with the arrangements being established with Serco in January 2004, with the Council signing to a 15 year contract.

Governance arrangement meant that formal arrangement between the Council and the newly formed Bolton Community Leisure Trust (BCLT) included the delivery of sporting facilities to the borough over 12 sites. The contract between BCLT and Serco, meant the Council provided BCLT with over £2 million of its funds, however, this would be used to pay Serco, who were

H4

effectively a management company for the provision of leisure facilities. The funds would also cover staff wages.

The role of the BCLT Board was to take responsibility for service performance, strategy, development for sport and leisure, health and safety, new investments and initiatives, with the Council's Sport, Health and Inclusion Service leading on contractual and operational management of the partnership. The Trust met four times a year, with 11 trustees and one Councillor, who at present, was the Leader of the Council.

Members were further informed of the issues ahead and in particular with the impact of the Building Schools for the Future initiative and Academies, allowing leisure facilities to be built on dual sites. New developments, such as Bolton One, provided areas of Bolton with adequate sports facilities as well as giving rise to opportunities to review the current arrangements.

Members raised concerns regarding the following:-

- The 15 year contract with Serco;
- Finances; and
- The role of the Trust.

It was made clear that if the Trust found the agreement with Serco was not working as efficiently as it could be formal procedures within the contract allowed the Trust to terminate the agreement.

Resolved – (i) That the position be noted

(ii) That user profiling of leisure facilities across the borough be made available at a future meeting;

(iii) That more information be made available in reference to the daily routines of the leisure trusts.

32. UPDATE ON THE HOME CARE REPORT

Ms Ellen Miller attended the meeting to present a report to the Committee regarding the implementation of the review of Home Support.

The Council's Elderly Mentally Ill (EMI) and Short Term Assessment Services (STAS) were selected for review as part of the 2009/2010 Resource Options. The review was completed and final proposals taken to the Executive Member in September 2009. The proposals were now being implemented, with the new single service being known as 'Home Support'.

Members were informed that the report proposed to transform the STAS Team and EMI Team into two new services from 1 January 2010, thus, Home Support (Re-ablement) and Home Support (Mental Health). This would make access to these services more consistent with a focus on re-ablement and to access and review all users so that they received the right service at the right time. Also to be included was the implementation of a single management structure for EMI/STAS from 1 January 2010.

Members were appraised with information including the following:-

- Service Redesign; and
- Staffing.

Resolved – (i) That Members welcomed the report and congratulated the Department for all their hard work

(ii) That Members be emailed a copy of the Service Users responses

(iii) That a copy of the Department of Health report be emailed to all Members.

33. ADULT AND COMMUNITY SERVICES 2009/2010 PERFORMANCE, BUDGET AND EFFICIENCIES

QUARTER 2

Ms Ellen Miller and Andrew Scott attended the meeting to provide a report to the Scrutiny Committee with information relating to the performance and financial position of Adult and Community Services as at the end of Quarter 2 for the 2009/2010 financial year.

Members were provided with information in the report which sets out the highlighted areas of excellent performance achieved across the year to date and it also identified the ever-changing areas for improvement against the backdrop of an uncertain economic climate. Of the 59 indicators within the Adult Services Portfolio (excluding the Community Safety indicators), only 42 were expected to report at Quarter 2, as there were 17 indicators which were only reported annually with no available proxies, of the 42 reported, 14 were on track, 7 were off track and 21 had provided no information.

The majority of the 21 indicators that were not yet available were health related indicators collected by the Primary Care Trust. However, due to changes to how information was being reported through CareFirst6, all Social Care indicators which reported on services and packages of care, could not be reported at Quarter Two, due to data quality issues,

The service was deemed to be performing well, in terms of a projected reduction on the number of permanent admissions to residential care homes for both younger and older adults compared to 32008/2009 and also, excellent progress on single rooms being allocated and performance of the delivery of equipment and adaptations within seven days improving on last year.

A summary was provided on the financial performance which included the following:-

- There were revenue budget pressures of £2.4 million within Adult Social Care;

H7

- The Capital Programme was projected to spend £5.4 million against available resources of £6.7 million; and
- The majority of the 2009/2010 budget savings options were on track to be achieved.

Members commented on the fact that where declines had taken place within the Service, there should be more reported involved to help to understand the reasons behind the decline.

Resolved – (i) That the report be noted

(ii) That officers provide a more user-friendly report for all future meetings, with focus being provided on what drives the performance indicators.

34. MEMBERS' BUSINESS

The Committee received the extract of minutes of other meetings of the Council relevant to the remit of this Committee:

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- a) Executive Member for Adult and Community Services held on 28 October 2009 and 25 November 2009; and
- b) Adult and Community Services Policy Development Group held on 7 October 2009 and 4 November 2009.

Resolved – That the minutes of various meetings be noted.

(The meeting commenced at 6.02pm and ended 8.05pm)

H8

NOTES