

# You've said... and we've listened

<b>Feedback from Smithills Area Forum, Thursday 13<sup>th</sup> October 2016</b>			
<b>No</b>	<b>Issue</b>	<b>Department</b>	<b>Response</b>
1	Concerns about the effectiveness of 20mph signs on Monserrat Road, they didn't seem to be working, did they work in other locations?	Place	<p>Highways Services monitor accident statistics on a continual basis and these are reported on a borough-wide annual basis. The 20mph zones, including Johnson Fold, were introduced as a road safety measure. The effectiveness of the schemes is measured by the overall reduction in accidents over a statistically relevant period.</p> <p>With regard to Johnson Fold in the three years leading up to the introduction of the traffic calming/20 mph speed limit (in 2003) there were 10 injury accidents (all slight – a slight injury accident is one that results in sprain, bruise, cut or slight shock). In the last three available years (up to 31<sup>st</sup> May 2016) there was one slight accident.</p> <p>This 90% reduction in accidents is considered to be a fair indicator of the effectiveness of the scheme.</p>
2	Were there any plans to resurface Monserrat Road? It seems a section has been	Place	Monserrat Road had been resurfaced in the last two years, however, the parts of the surface reported to be breaking up were not included in this scheme; further consideration would

	missed and parts of the surface were breaking up?		be given to including this area in a future programme.
3	Concerns were raised that 10MPH signs had been erected at Vallets Lane but lighting was not working, also 20MPH signs had been removed during resurfacing works but not reinstated. There was also a request for linings on the road surface to highlight the junction.	Place	<p>As there are no other side road junction road markings on Valletts Lane the request to place give way/side road markings was not supported by Highways Services. If priority markings were installed this would likely lead to increase in vehicle speeds on the then designated “main road”. The injury accident statistics confirm that there are no reported accidents at this location during the past 5 years.</p> <p>In respect of speed limit signs a wider 20mph speed limit zone in this area was planned, this will include the provision of 20mph repeater signs through-out the area.</p> <p>With regards the request to place a white line on the carriageway to deter parking these can only be implemented where there is a properly constructed dropped crossing; ie driveway or footpath crossing point.</p>
4	A number of issues were raised regarding the warden managed Bolton at Home flats on Valletts Lane including old electricity meters, wiring issues and malfunctioning intercoms. It was also asked when the	Bolton at Home	The concerns raised were addressed by Bolton at Home through a series of meetings with residents and follow up actions.

	refurbishment of kitchens and bathrooms would take place as these were considered to be overdue.		
5	Concerns about increased dog fouling incident at various locations on the Johnson Fold Estate	Place	<p>The Dog Warden from Neighbourhood Services inspected the area and erected three dog fouling signs on metal lamp columns along the ginnel at Craven Lane.</p> <p>Residents should report any further incidents of dog fouling by using the phone number provided or online reporting service on the Council's website.</p>